

# LONDON 2012 FINAL MILE DELIVERY

## Take the Inside Track

UPS is proud to be the Official Logistics and Express Delivery Supporter of the London 2012 Olympic and Paralympic Games.

Responsible for virtually all logistics services, UPS will manage an integrated supply chain solution that includes venue logistics services, warehousing and a distribution network that will collect and deliver everything from documents to heavy freight.

In addition to delivering the Games to London, UPS can go that extra mile for you to ensure all your key shipments can be delivered directly into London 2012 venues as part of its Final Mile service.

## Go the Extra Mile

Leverage UPS's Olympic experience and status as Official Supporter of London 2012 and let us go the extra mile to get your deliveries into Official London 2012 Venues with ease. Access to all of the official venues will be tightly controlled and security will be understandably high to protect the Games.

UPS is ready to assist you with your Final Mile deliveries using a specific arm to our network with dedicated vehicles serving the needs of the Games.

We will be able to effectively and smoothly route shipments through accredited security screening and arrive into venues in a secure, efficient and timely manner. Drop-off your packages at designated UPS locations and we will take care of the rest.

UPS, along with the London Organising Committee of the Olympic and Paralympic Games (LOCOG), will manage the Master Delivery Schedule which co-ordinates the flow of deliveries into London 2012 venues by accredited companies and vehicles. UPS offers daily deliveries to all London 2012 venues for Final Mile services.

If you have any immediate questions regarding the needs of your business in relation to the London 2012 Games please submit your query at [www.ups.com/london2012](http://www.ups.com/london2012) and enter your details under 'Contact UPS' or contact us via the UPS Call Centre on 08457 877 877.

You can find more information about security, venue access, restricted items and getting goods to the Games in the Official London 2012 Customs and Freight Guide: [www.london2012.com/publications/customs-and-freight-guide](http://www.london2012.com/publications/customs-and-freight-guide)





# Final Mile Rate

Charge	Description	Fee
Package Final Mile	<ul style="list-style-type: none"> <li>The Final Mile charge and additional security charge applies to all packages less than 70kg delivered to any Official London 2012 Venue during the lockdown period*</li> <li>The Final Mile charge and security charge reflect additional operational and security requirements for Official London 2012 Venue deliveries</li> </ul>	Single package £5.00 Multi package: 2 packages £4.25/package 3 packages £3.50/package 4 packages £2.75/package 5 packages £2.00/package or more  <i>Each Final Mile package is subject to a £20 additional security charge during the LOCOG lockdown period.</i>
Freight Final Mile	<ul style="list-style-type: none"> <li>The Final Mile charge and additional security charge applies to all pallets or packages that are more than 70kg delivered to any Official London 2012 Venue during the lockdown period*</li> <li>The Final Mile charge and security charge reflect additional operational and security requirements for Official London 2012 Venue deliveries</li> </ul>	Single pallet £45.00  <i>Each Final Mile pallet is subject to a £60 additional security charge during the LOCOG lockdown period.</i>

## Final Mile Service Benefits

UPS is the Official Logistics & Express Delivery Supporter of the London 2012 Olympic and Paralympic Games.

Same-day scheduled delivery to the Olympic Park.\*\*

Next-day scheduled delivery to all Official London 2012 Venues.

LOCOG accredited security screening.

UPS tracking technology for visibility of a shipment's progress to venue destinations.

# Service Features & Restrictions

The Final Mile service is a contractual service, please contact UPS to discuss shipping details.

Final Mile packages are subject to the same surcharges, restrictions and other Terms and Conditions of carriage as set out in the current UPS Service and Tariff Guide or as detailed on [www.ups.com](http://www.ups.com).

All shipments delivered to UPS for the Final Mile service must be in unmarked (except for shipping label) or UPS branded packaging.

The Package Final Mile and Freight Final Mile charges are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate. Final Mile charges are also shown exclusive of any applicable UPS additional charges (e.g. Fuel surcharge). Collect on Delivery service is not available for Final Mile shipments.

Final Mile Freight shipments are subject to the RHA Terms and Conditions and surcharges defined on a contractual basis

The Freight Final Mile service is restricted to a specific maximum pallet size due to security screening requirements.

Delivery attempts will be made Monday to Saturday outside Games time. In addition, a Sunday delivery service will be offered from 27 July to 12 August and 29 August to 9 September 2012.

Delivery times and dates are scheduled but not guaranteed or contractually promised.

Due to extra handling requirements, UPS does not provide a money-back guarantee for the Final Mile service. Therefore UPS does not refund shipping charges if deliveries experience a delay.

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce changes to rates and additional charges.

During the lockdown period, Final Mile deliveries to London 2012 venues will be made to the designated London 2012 venue delivery location where it will be stored until the shipment consignee collects it. The storage of the shipment during the lockdown period is included in the Final Mile Charge. If the shipment is not collected before the end of the lockdown period the shipment will follow the special handling of undeliverable shipments stated in the UPS Service and Tariff Guide.

*\*At time of printing LOCOG had not published the lockdown period dates.*



To start planning your Final Mile deliveries or to learn more about London 2012 Games Time Logistics visit [www.ups.com/london2012](http://www.ups.com/london2012) or contact us via the UPS Call Centre on 08457 877 877.

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\*\*Dependent on when shipment is tendered to UPS.