

BFWE1420W Washing Machine

Instruction manual




Baumatic®

BFWE1420W Washing Machine



You will be mine

NOTE: *This User Instruction Manual contains important information, including safety & installation points, which will enable you to get the most out of your appliance. Please keep it in a safe place so that it is easily available for future reference.*


Contents

Environmental note	4
Important safety information	5 – 6
Specifications	7
Description of the appliance	8
Control panel	9
LCD display	10
Program options	10-11
Detergent drawer	12
Preparing the wash cycle	13
Preparing your garments for washing	13
A selection of wash care symbols	14
Detergents and conditioners	15
Wash program chart	16
Wash program guidance	17
Selecting a wash program	18
At the end of the wash cycle	19
Cancelling a wash program	19
Changing a wash program	20
Delay start feature	21-22
Spin selection button	22-23
Maintenance and cleaning	23
In daily use	23
Control panel	23
Detergent drawer	24
The washing machine drum	24
Door	24
Error code failure system	25-26
General troubleshooting	27
Poor wash results	28
Cleaning the drain pump filter	29
Installation	30
Removing the transit bolts	30
Positioning and levelling the appliance	31
Water supply	32
Water outlet	32
Power supply	33
Baumatic Ltd. Conditions of Guarantee	34
Contact details	35

ENVIRONMENTAL NOTE

Note: Before discarding an old appliance, switch off and disconnect it from the power supply. Cut off and render any plug useless. Cut the cable off directly behind the appliance to prevent misuse. This should be undertaken by a competent person. Disable the door lock to make sure that children cannot get stuck inside the appliance.

This appliance is marked according to the European directive 2002/96/EC on Waste electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol  on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



IMPORTANT SAFETY INFORMATION



Your safety is of the utmost importance to Baumatic. Please make sure that you read this instruction booklet **before** attempting to install or use the appliance. If you are unsure of any of the information contained in this booklet, please contact the Baumatic Technical Department.

General Safety

- Repairs to your appliance must only be carried out by a Baumatic engineer or one of its authorized service agents. Any attempt by an inexperienced person to repair the appliance, could result in injury or damage to your washing machine.
- If you notice that the mains cable is damaged. **The appliance must not be used.** The same applies if you notice that the worktop, control panel or base area is damaged. As this could allow access to the internal components of the machine.
- The appliance should be turned off and isolated from the mains supply, before either cleaning or maintenance work is attempted.
- The mains cable must not be used to pull the plug out of the electrical socket.
- The machine should not be sprayed with water.
- The glass of the porthole door may become hot during the higher temperature wash programs.
- The machine should be allowed to cool before carrying out an emergency drain or cleaning the drain filter.
- It is possible for small animals to chew either mains cables or water hoses, which could cause an electric shock hazard.

Installation

- The installation instructions contained within this user manual should be followed.
- It is obligatory for the completed installation to comply with all relevant building regulations and local water authority requirements.

- **Before the first use of the appliance, we advise that a 95 degree cotton wash is completed. No garments should be placed inside the machine; however a small amount of detergent must be used.**


During Use

- It is recommended that the appliance is unplugged and the water supply is turned off after the machine is used.
- This appliance is only designed to wash normal domestic washloads. If you use your washing machine in any other way or it is incorrectly used, then Baumatic accepts no liability for any damage that might be caused and any guarantee will be void.
- No attempt should be made to alter or modify the specifications of this appliance.
- The detergents that you place in this appliance should be suitable for automatic washing machines. With regards to dosage levels, the detergent manufacturer's recommendations should be followed.
- You should not wash garments that have been in contact with flammable materials.
- Your washing machine should not be used for dry cleaning.
- If you use either dyes or bleaching agents inside this machine, then you should consult with the manufacturer of these products to make sure they are suitable for use in your washing machine. Baumatic cannot be held responsible for any damages that may result.

Child Safety

- Your washing machine should only be used by adults. You should not allow children in the area of the machine unsupervised. You should not let them touch the controls or play with the appliance.
- It could be possible for a child or pet to gain access to the washing machine through the porthole door. Therefore please check the drum before using the appliance.
- Any packaging that is removed from the machine should be kept away from children.
- All detergents should be kept out of children's reach in a safe place.

Specifications

- ✓ 15 wash programs
- ✓ 5.5kg wash load
- ✓ 1400 rpm maximum spin speed
- ✓ Drum size- 47 litres
- ✓ Electronic control with LCD display
- ✓ Delay start timer with remain time indicator
- ✓ **6 Option buttons:** Spin speed reduction
Easy ironing
Extra rinse (2 levels)
Rapid wash
Intensive wash
- ✓ Unbalance control system
- ✓ Foam protection
- ✓ Suspend the clothes in water option
- ✓ Overflow protection
- ✓ Door closed indicator
- ✓ Door safety lock
- ✓ Tilted and stainless steel drum
- ✓ Adjustable feet
- ✓ Error code failure system
- ✓  **Aqua Spray rain shower effect.** This additionally showers the wash load throughout the wash cycle. It helps to improve the wash and rinsing efficiency.
- ✓ **Cold water fill only**

Dimensions

Height : 850mm
Width : 595mm
Depth : 505mm

Energy efficiency

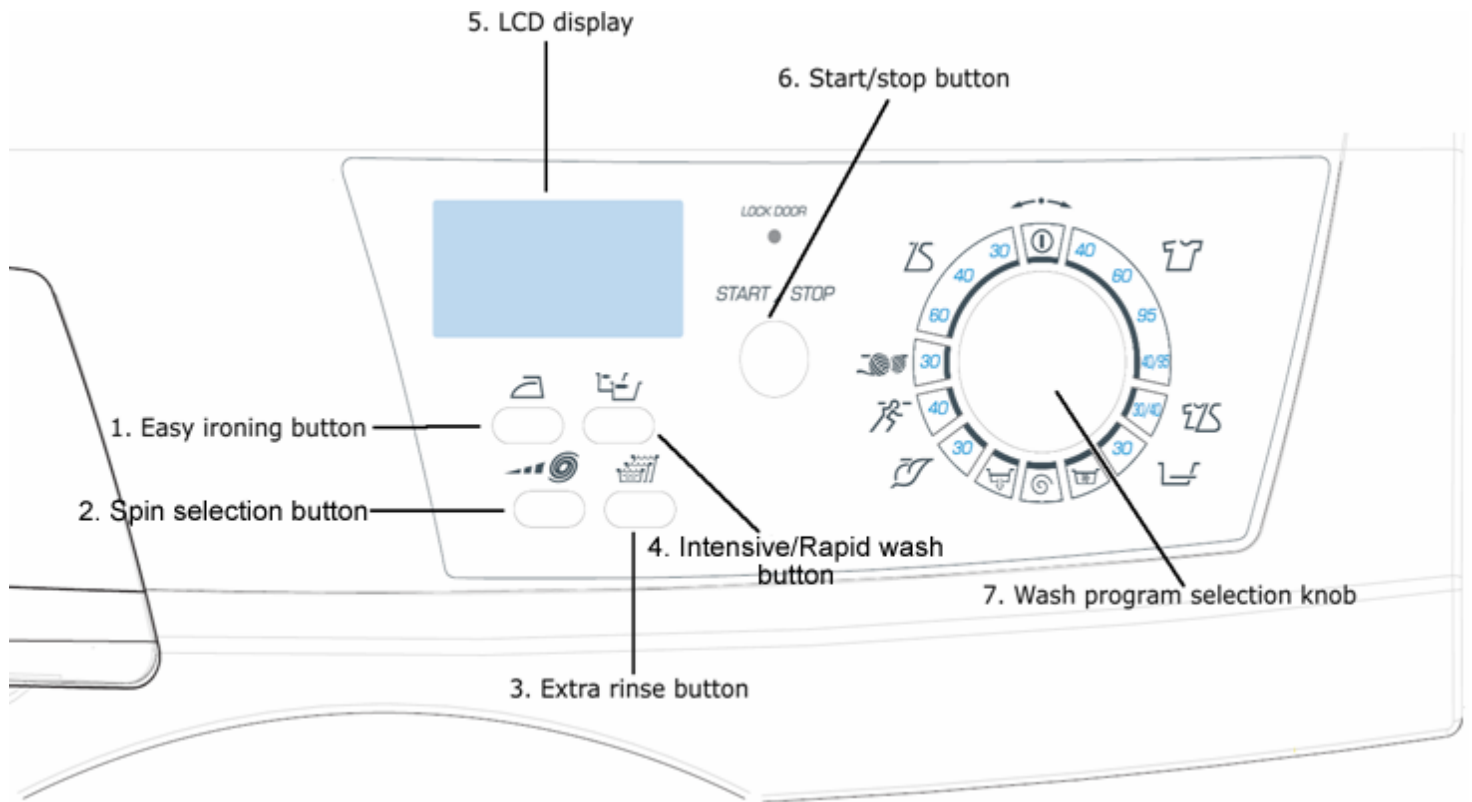
Energy rating A
Washing performance A
Water extraction performance B

Description of the appliance



- 1 Control panel
- 2 Detergent drawer
- 3 Porthole door with handle
- 4 Rating plate (on inside rim of porthole door)
- 5 Flap in front of the drain pump filter
- 6 Height adjustable feet

CONTROL PANEL



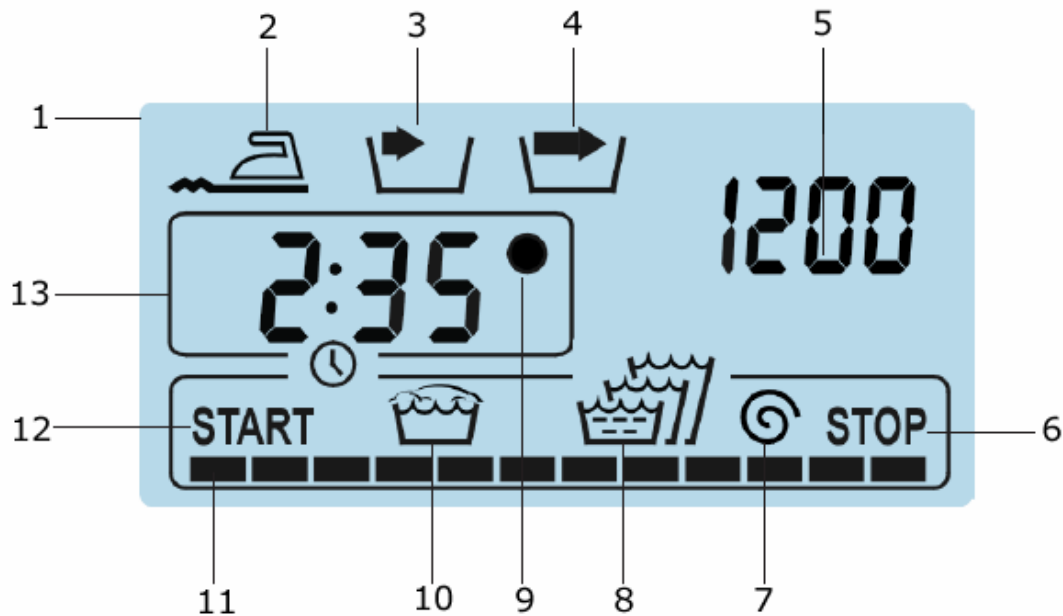
Wash program selection knob

This control knob allows you to select the wash program of your choice.

Start/Stop button

Once a wash program has been selected, this button should be pressed to start the wash cycle.

LCD display



1. LCD display
2. Easy ironing symbol
3. Rapid wash symbol
4. Intensive wash symbol
5. Spin speed indicator
6. Wash cycle end symbol
7. Spin selected indicator
8. Rinsing levels indicator
9. Delay start selected indicator
10. Washing phase indicator
11. Wash program progress indicator
12. Wash cycle start symbol
13. Wash time indicator and error codes display

Program options

- **These buttons need to be pressed after a wash program has been selected, but before the wash program has been started.**

Spin selection

You can select a different spin speed from the one automatically selected by the machine for a particular wash program. On the majority of wash cycles it is not possible to increase the spin speed from the one originally selected by the appliance.

Extra rinse



The machine has two additional levels of rinsing. This will improve the rinsing effect if you live in a hard water area or if you are washing the clothes of a person who suffers from skin allergies. However it will not increase the water consumption.

- 1) Rinsing level one- press the extra rinse button once and the machine will perform one extra rinse for the selected wash program.
- 2) Rinsing level two- press the extra rinse button twice and the machine will perform five extra rinses for the selected wash program.

The exceptions to this are the SPORT and REFRESHER wash programs; on these the machine will perform three extra rinses.

Easy ironing



Once the last spin has completed, the drum will move for several minutes. This should help to reduce creasing in the garments being washed.

Rapid wash



Press the Intensive/Rapid wash button once and the length of the wash cycle will be shortened by approximately 30%. The machine achieves this by reducing the number of rinse cycles by one.

Intensive wash



This option should be selected for garments that are very heavily soiled. Press the Intensive/Rapid wash button once and the time it takes for the wash cycle to complete will increase.



Pre wash section I

This compartment should have detergent placed in, if you are going to select a wash program that has a pre wash as part of it.

Conditioner section

This compartment should be used for liquid conditioners (fabric softener, starch). They will be added to the wash load during the final rinse.





















Main wash section II

This compartment should have detergent placed in it (you should also put a water softening agent in this section, if you use one). The detergent will be added to the drum at the start of the main wash program.

Preparing your garments for washing

- Your washing should be sorted out, according to the fabric type and the wash care symbol that is printed on the garment's wash care label. (see separate section on wash care symbols).
- Check all pockets on a garment to make sure that they are empty.
- Remove any detachable metal items (badges, paperclips, safety pins etc).
- Zips should be closed, duvet covers and pillow cases should be buttoned up and any loose straps should be tied up. This will help to prevent other garments from getting damaged during the wash.
- Woollens and knitted coloured fabrics should be turned inside out before being washed in the appliance.
- Small delicate items (tights, baby socks) should be placed in either a washing net or a zipped pillow case.
- Curtains should be handled with particular care. All plastic hooks or metal strips must be removed before being washed in the appliance.
- Coloured items and whites should be washed in separate wash cycles.
- New garments often contain an excess of dye, therefore it is advisable to wash them separately for their first wash.
- Garments should be unfolded and shook out before being placed inside the machine.

A selection of wash care symbols

I. Washing	boiling temp. 95°C	normal temp. 60°C	normal temp. 40°C	Do not wasch!
				
	delicate		manuale	
II. Dry cleaning				Do not clean!
	all solvents	all but TRI	Benzine only	
				
III. Spin dryer	normal	low	high	Do not dry!
				
				Do not iron!
IV. Ironing	110°C	150°C	200°C	
				
	 Select a programme taking into account the care labels indications.			

- The wash care symbols should be used to help you to select the most suitable wash program. They will also help you to sort your laundry into different loads, depending on the fabric type and the highest temperature which the garment can be washed at.
- If the wash care label does not appear in the above table, then please refer to the washing machine program chart. This gives more detailed descriptions of the types of fabric that are suitable to be washed using a particular wash program.

Detergents and conditioners

The amount of detergent that you need to use in your appliance, will depend on

- The degree of soiling. Lightly soiled garments in general require less detergent.
- The size of the wash load. A smaller wash load will require a reduction in the amount of detergent.
- The hardness of your tap water. The harder your water is, then the more detergent you will need to use. The detergent manufacturers normally give guidance as to how much extra detergent should be used, depending on the hardness of the water.

Liquid detergent

If you are using liquid detergent, then in the majority of cases the liquid should be placed inside the dosing device supplied by the detergent manufacturer. All instructions on the detergent packaging should be followed.

Water softening agents

If your tap water is hard, then it may be prudent to utilize a water softening agent. This will help to ensure that the appliance does not become clogged with hard water deposits. You may also find that it will allow you to lessen the amount of detergent that you are using.



When using any detergent or water softening agent, the recommendations of the manufacturers should be followed.

Wash programme	Description of the wash program/suitable fabric types.	Laundry soiling degree, indications	Wash quantity maximum in [kg]	Drum filling degree	Program options ¹⁾ <input type="checkbox"/> = option available for a particular wash program	Maximum spin [rpm]	Cycle duration in hours ²⁾ Active function Short wash Intense wash
P 01 COTTON	Sheets, table cloths, underwear, towels, shirts, etc. made of cotton or linen	From moderately to normally soiled	5,5	Full	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1400	0:46 1:13 1:38
P 02 P 03 P 04	From normally to heavily soiled Prewash at 40°C, main wash at 95°C.	From normally to heavily soiled Very heavily soiled	5,5 5,5	Full Full	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1400 1400	1:11 1:37 2:02 1:40 1:59 2:16
P 05 VARIOUS	Mixed fabrics (cotton clothes and synthetic clothes). Prewash at 30°C, main wash at 40°C.	Normally soiled Heavily soiled Observe recommendations for wash weight	2,5	1/2	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	600	1:15 1:45 2:10
P 06 REFRESHING	Very short wash program for lightly soiled garments. The appliance gently spins the laundry at the end of the cycle.	Moderately soiled Light spin	1,5	1/3	<input type="checkbox"/> <input type="checkbox"/>	600	0:34
P 07 RINSES AND CONDITIONING	Long spin suitable for cotton textiles Short spin suitable for delicate fabrics	Use the spin selection button to select a spin speed that is appropriate for the garments that you are washing.	5,5 1,5	Full 1/3	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1400 800	0:21 0:30 0:45 0:21 0:30 0:45
P 08 SPIN	Cotton fabrics; the wash program will end with a long spin. Delicate fabrics; the wash program will end with a short spin.	Use the spin selection button to select a spin speed that is appropriate for the garments that you are washing.	5,5 1,5	Full 1/3	<input type="checkbox"/> <input type="checkbox"/>	1400 800	0:10 0:10
P 09 DRAIN	Drains the water out of the drum, without spinning the garments.	Use this program if you have stopped the machine in the middle of a wash cycle.					0:02
P 10 DELICATE	VERY delicate fabrics, the machine gently spins the clothes and leaves the water from the last rinse in the drum. IMPORTANT: You must select a DRAIN program before attempting to open the door of the appliance.	Do not leave the clothes suspended in water for a prolonged period of time.	1,5	1/3	<input type="checkbox"/> <input type="checkbox"/>	STOPS WITH WATER IN THE DRUM	0:33 0:54 1:24
P 11 SPORT	This program is designed for washing lightly soiled sports clothing.	Reduce the spin speed using the spin selection button if necessary.	2,5	1/2	<input type="checkbox"/> <input type="checkbox"/>	600	0:42 0:52 1:22
P 12 WOOLLENS	To be used for woollen garments that are suitable for machine washing. The washing machine gently spins the garments at the end of the cycle.	Do not wash wool clothes if label contains symbols preventing from using washing machine	1,5	1/3	<input type="checkbox"/> <input type="checkbox"/>	600	0:36 0:58 1:28
P 13 P 14 P 15	Delicate fabrics in polyester or other synthetic-cotton brands. The washing machine gently spins the garments at the end of the cycle.	From normally to heavily soiled Moderately soiled	2,5 2,5 2,5	1/2 1/2 1/2	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	600 600 600	1:07 1:37 2:02 0:45 1:15 1:40 0:38 1:08 1:33

Wash program guidance

- 1) A program option can only be selected if the wash program chart indicates that this is possible.
- If you use the "Rapid wash" and Extra rinse" program options simultaneously, then they will cancel each other out.
- The washing machine will automatically select a spin speed for a particular wash program. However it is possible to alter the spin speed by using the "Spin selection button".
- **Important:** You should make sure that the selected spin speed is appropriate for the garments that you are washing.
- If you use the spin selection button, you can make the machine not go into a spin cycle. If you pick this option, then the machine will stop with water in the drum.
- **Important:** Before opening the door of the appliance, you **MUST** select the drain program to clear this water.
- 2) The LCD display shows an approximate time for the selected wash cycle. Please note that factors external to the machine, e.g. the temperature of your water supply, your water pressure etc. can affect the time it takes for the wash cycle to complete.
- The "Level of fill" section of the program chart, gives an indication of how full you should fill the drum on each specific wash program.

Selecting a wash program

- ✓ Load your laundry and put detergent in the relevant compartment of the soap drawer.
- ✓ Close the porthole door firmly.
- ✓ Turn the wash program selection knob to your desired wash cycle.
 - The LCD display will show the approximate time the chosen wash cycle will take to complete.
- ✓ Select any relevant program options using the four buttons underneath the LCD display. The program option symbols that you have selected will appear on the LCD display.
- ✓ If required, make alterations to the spin speed by using the Spin Selection button.
 - Any program options that you select, will affect the length of time that the wash cycle will take to complete. The LCD display will update to reflect this change.
- ✓ Press the Start/Stop button.
 - The LOCK DOOR light will go out
 - After approximately 5 seconds, you will hear your washing machine start the wash cycle.
 - The wash program progress indicator will advance on the LCD display as the wash program progresses. When the wash and rinse stage of the wash cycle have completed, the corresponding symbols will disappear from the LCD display.
 - **If there is a power failure or the plug is pulled out of the socket when a wash cycle is in progress. Once power has been restored, the wash program will continue.**
 - **If the power is cut to the machine or the wash program selector knob is turned to the off position and more than one minute elapses. The door lock will no longer be engaged and it will be possible to open the porthole door of the appliance. You should take care not to open the door whilst there is still water inside the drum.**

At the end of the wash cycle



- Once the washing machine has completed its cycle, STOP will show on the LCD display. The door lock light will remain off for one minute; this indicates that the door is still locked.
- After one minute the LOCK DOOR light will turn on. At this point it is possible for you to open the door and take out the washload.



You should not attempt to open the door until the LOCK DOOR light is lit.

Cancelling a wash program

- ✓ To stop a wash program once a wash cycle is in progress, press and hold the START/STOP button until the LCD display changes back to the screen that you see when originally selecting a wash program.
- The door lock light will remain off for one minute; this indicates that the door is still locked.
- After one minute the LOCK DOOR light will turn on. At this point it is possible for you to open the door and take out the washload.



Before opening the porthole door, you MUST select the DRAIN program. Otherwise there may still be water in the drum when you open the door.

- Turn the wash program selection knob to the off position.

Changing a wash program

- If you have accidentally selected the wrong wash program, then it is possible to change it to the correct one.
- ✓ Press the START/STOP button to interrupt the wash cycle.
- ✓ Turn the program selection knob to the wash program that you wanted to select originally.
- ✓ Select any relevant program options using the four buttons underneath the LED display.
- ✓ Press the START/STOP button.



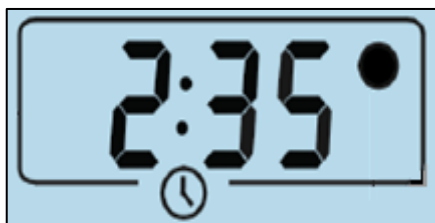
Please note that this process must not be used to cancel a wash program. You should follow the “Cancelling a wash program” section to do this.

- If the program selection knob is turned mid wash cycle without the “Changing a wash program” process being followed. Then the originally selected wash program will continue and complete as normal.
- The LCD display will show the letter P and the number of the wash program that you originally selected.

Delay start feature

Your appliance has a delay start feature, which allows you to pause the start of a wash cycle until a later time.

- ✓ Follow the process listed under “Selecting a wash program”
- ✓ After pressing the Start/Stop button, **immediately** press the Start/Stop button again.
- The LCD display will show 1.00 (indicating that the wash cycle will start in one hours time).
- If you continue to press the Start/Stop button, then the time delay will increase in 30 minute intervals until 3.00 appears on the LCD display.
- If you continue to press the Start/Stop button, then the time delay will increase in 1 hour intervals. The LCD will continue to increase in one hour intervals until it reaches twenty four hours. The LCD display will then show 24h.
- If you press the Start/Stop button once more, then it will return to 0.00 and no delay start will be set on the machine.
- ✓ Once the LCD display shows the delay interval that you require, let go of the Start/Stop button.



- ✓ After a few moments the LCD display will show the delay start interval that you have selected, the spin speed of the wash program selected and any program options that have been selected.
- ✓ The machine should not be turned off at this stage as the delay start will not be remembered by the machine when it is switched back on.
- The LOCK DOOR light will turn off.
- ✓ Once a delay start has been set, you cannot alter the delay interval without cancelling it.



- ✓ To cancel the delay start feature, you should press and hold down the Start/Stop button until the LCD display changes back to the screen that you see when originally selecting a wash program. You can then select another wash cycle that will start immediately or you can set up the delay start feature to operate again.
- After a delay start has been cancelled, the door lock light will remain off for one minute; this indicates that the door is still locked.
- ✓ When the LOCK DOOR light switches on, it will then be possibly for you to open the porthole door.

Spin selection button



Your washing machine will automatically select an appropriate spin speed for each wash program. However it is possible to alter the spin speed that it automatically selects, by pressing the spin selection button.



- ✓ Turn the wash program selection knob to the wash program that you want to use.
- ✓ Press the spin reduction button and continue to press it until the LCD display shows the spin speed that you require.

- On wash programs where 1000 rpm is automatically selected, the speed in the LCD display will change as follows;

1000-900-800-700-600-500-400-100--.-
1400-1300-1200-1100

- On wash programs where 600 rpm is automatically selected, the speed in the LCD display will change as follows;

600-500-400-100--.

- ✓ If you continue to press the spin reduction button after 100rpm appears. Then  will appear in the display. This symbol means that the appliance will not spin and it will move to the drain program after the rinses have completed.
- ✓ If you press the spin reduction button again, then  will appear in the LCD display. This means that the clothes will be held in water, until you select a spin or drain program.

YOU MUST DO THIS BEFORE OPENING THE DOOR OF THE APPLIANCE.

- This feature is useful if you are not going to be present when the wash cycle completes, as it will lessen the chance of the garments becoming creased.



Please note that if you suspend the clothes in water, you must select a spin or drain program and not just cancel the program. Otherwise you could open the porthole door whilst there is still water in the drum.



You should ensure that the garments you are washing are suitable for suspending in water before selecting this option. Garments should not be suspended in water for a prolonged period.

Maintenance and cleaning

In daily use

- ✓ Once a wash cycle has completed, you should pull out the detergent drawer slightly, so it can dry out.
- ✓ Leave the porthole door ajar for a short while after a wash cycle has completed. This should help to prevent stagnant smells and to protect the door seal.
- ✓ Close the water tap.
- ✓ We suggest that you disconnect the appliance from your mains supply, when it is not in use.

Control panel

IMPORTANT: Do not use any abrasive cleaner or household polish on either the control panel or operating parts.

- ✓ Wipe over the control panel using a brand new damp cloth with warm water.

Detergent drawer

Occasionally the detergent drawer should be cleaned.



Pull out the detergent drawer as far as it will go and then remove the drawer by pulling firmly.



Clean the three compartments with warm water, it may be useful to utilise a brush to assist you in this task.

- ✓ Clean the area that the detergent drawer slides into with a brush.



Replace the detergent drawer by slotting it into the slot and then pushing it back fully into position.

The washing machine drum

The drum of your washing machine is constructed from stainless steel. However if there are objects that can rust placed inside the drum, then it is possible for the drum to become stained.

IMPORTANT: Do not use a descaling agent, iron/steel wool or scouring agents to clean the drum of your appliance.

- ✓ Remove any rust stains on the drum with an appropriate stainless steel cleaning agent.

Door

- ✓ You should regularly check to see if any deposits have formed, or there are any foreign bodies in the rubber door gasket. This sits inside the opening of the porthole door.

Error code failure system

If your appliance senses that it is not operating correctly, then an error code may appear in the LCD display.

The following error codes can possibly be remedied by the customer and the steps outlined below should be followed.

BEFORE COMPLETING ANY MAINTAINANCE ON THE APPLIANCE, IT SHOULD BE DISCONNECTED FROM YOUR MAINS POWER SUPPLY.

NO DISPLAY

- Power failure.
- ✓ Check that the power plug is in the mains socket correctly.
- ✓ Check the mains fuse.

E01

- The door is not closed.
- ✓ Close the door firmly.

E02

- Low water pressure.
- ✓ Check the water pressure of your mains water supply.
- ✓ Clean the mesh filter that sits in the inlet hose.
- ✓ Make sure the water tap that the machine is connected to is turned on fully.

E03

- Pump filter clogged.
- ✓ Clean the filter.

E04

- The washing machine is overloaded.
- ✓ Clean the pump filter.
- ✓ Reduce the wash load.

E05

- No water in the washing machine.
- ✓ Make sure the water tap that the machine is connected to is turned on fully.
- ✓ Clean the mesh filter that sits in the inlet hose.

E06

- The water was not pumped out.
- ✓ Clean the drain pump filter.
- ✓ Check the drain hose is not blocked or kinked.

E09

- The appliance has recognised a foam surplus, therefore the wash cycle completes without spinning.
- ✓ To get the soap suds out of the clothes, the rinses and conditioning program should be selected. Do not put any detergent in the machine for this wash cycle.

Once the machine has been plugged back into your mains power supply, to clear the fault code from the LCD display, you should turn on the machine and hold down the Start/Stop button for approximately 5 seconds.



IF THE FAULT CODE REAPPEARS AFTER FOLLOWING THE ABOVE ADVICE AND CLEARING THE FAULT CODE. YOU SHOULD TURN THE WASH PROGRAM SELECTION KNOB TO THE OFF POSITION; DISCONNECT THE APPLIANCE FROM YOUR MAINS SUPPLY. THEN ARRANGE FOR AN ENGINEER TO ATTEND THE APPLIANCE. YOU SHOULD CONTACT BAUMATIC SERVICE ON TELEPHONE NUMBER (0118) 933 6911.



IF AN ENGINEER ATTENDS DURING THE GUARANTEE PERIOD AND FINDS THAT A FAULT HAS BEEN CAUSED BY AN ITEM ON THE ERROR CODE LIST, WHICH COULD HAVE BEEN CLEARED BY THE CUSTOMER. THEN YOU MAY BE LIABLE FOR THE COST OF THE SERVICE CALL.

General troubleshooting

Water under the washing machine

- ✓ Tighten the drain pump filter.
- ✓ Check the drain and inlet hose and make sure that it is fully tightened.

Washing machine vibrates during the spin cycle

- ✓ Check that the transport locking devices have been removed (see installation instructions).
- ✓ Make sure that the washing machine is installed on a flat and level floor.
- ✓ Ensure that all four feet are resting firmly on the floor, by pressing down on each corner and making sure that the appliance is stable.
- ✓ If it is unstable then slacken off the lock nuts and adjust the feet to level off the machine. Tighten the locknuts up fully once the feet have been leveled.

Poor spin results

- ✓ Clean the drain pump (see "Cleaning the drain pump filter" section).

IMPORTANT: Your appliance has an unbalance control system. If this system detects that the washload is unevenly distributed inside the drum. Your washing machine will try to redistribute the load before spinning. If after several attempts it is unable to redistribute the washload, then the appliance will either spin at a slower speed or skip the spin cycle and drain.

Uneven load distribution can be caused by too large a wash load or too small a wash load. It can also occur if a single item is washed inside the appliance.

Excessive foam formation

- ✓ Check your water hardness and adjust the detergent dose accordingly.



My garments are looking grey and there are limescale deposits present in the drum of my washing machine.

- There is not enough detergent being added.
- The incorrect detergent is being used.
- Stains are not being pre-treated.
- The correct wash program or wash temperature was not selected.



I have followed the advice given above, but my garments are still coming out with grey stains on them.

- The garments are soiled with oils, ointments or grease and were washed without enough detergent.
- The wash temperature selected was too low.
- Fabric conditioner has come into contact with the garments. If this happens try to wash out these stains as quickly as you can and try to avoid getting conditioner on the garments in future.



After the final rinse, I can still see foam.

- Modern detergents can result in there still being foam in the final rinse, this does not mean that the washing is not being rinsed properly.



There is white residue on my garments when I remove them from the appliance.

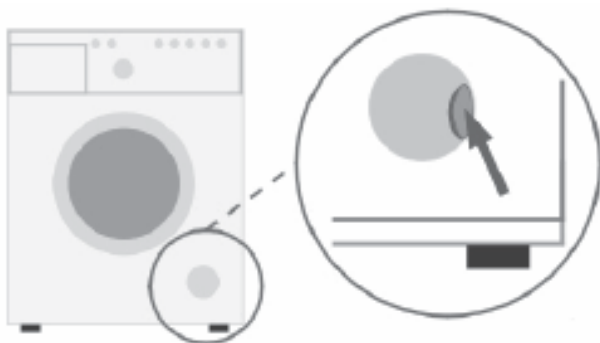
- Modern detergents can contain insoluble contents and white residue after a wash cycle is not necessarily a sign of the garments not being rinsed properly.

You should shake out the garment or brush it off. In future possibly turn the garment inside out before it is washed. You may wish to move from a powder detergent and switch to a liquid detergent instead.

Cleaning the drain pump filter



IMPORTANT: Switch off your washing machine and disconnect the plug from your mains supply.



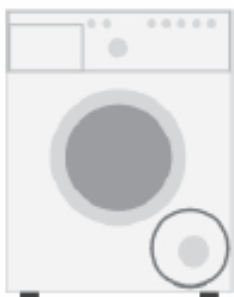
- Open the flap on the bottom right hand corner of your washing machine, to expose the drain pump filter.



- Pull out the bail tube.
- Place a tray underneath the end of the bail tube.
- Take out the bung that sits in the end of the bail tube.
- Drain the residual water from the drain pump into the tray.
- Unscrew the drain pump filter anti-clockwise



- Remove the filter.
- Rinse out the filter under the tap.
- Remove any debris from the filter.
- Remove any debris that is in the area of the appliance that you have taken out the drain pump filter from..



- Slide the drain pump filter back inside the appliance.
- Fully tighten the drain pump filter by turning it clockwise, until you cannot tighten it any further.
- Place the bung back into the bail tube.
- Slide the bail tube back into position.
- Close the flap.

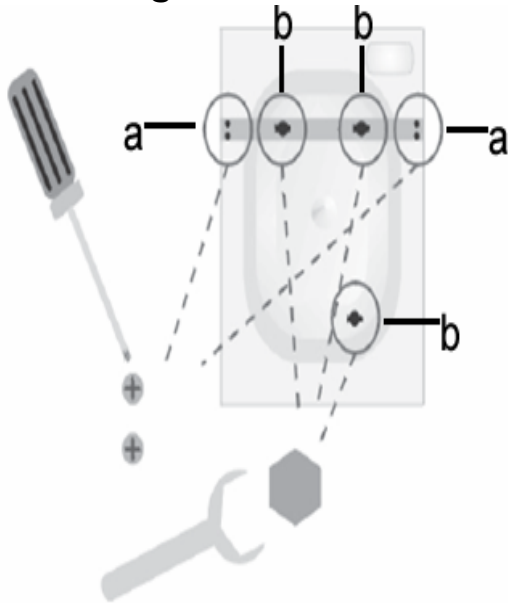
You should clean out the filter approximately every twenty washes. If the drain pump filter is not cleaned regularly, then your appliance may find it difficult to pump out water efficiently.

Installation



IMPORTANT: THIS INSTALLATION MUST BE COMPLETED BY A SUITABLY QUALIFIED PERSON. BAUMATIC ONLY SANCTION THE INSTALLATION GIVEN IN THIS INSTRUCTION MANUAL. YOU SHOULD KEEP THE TRANSIT PACKAGING, IN CASE YOU NEED TO TRANSPORT THE MACHINE IN THE FUTURE.

Removing the transit bolts



- ✓ Using a screwdriver, unscrew and remove the 4 outer screws (a) that are securing the transit support bar to the machine.
- ✓ Using a spanner, unscrew and remove the 3 transit bolts (b) that secure the drum in position whilst the washing machine is being transported.



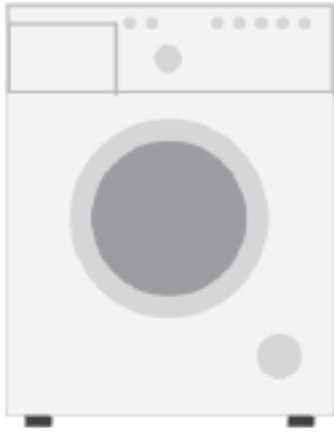
- ✓ Remove the transit support bar (c).



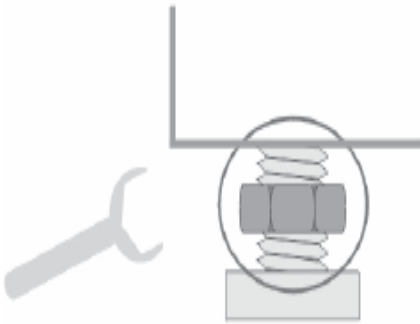
Place the supplied plastic stoppers into the holes on the back of the machine, which have been left by the removal of the transit bolts.

IMPORTANT: The transit bolts and transit support bar **MUST** be removed before your washing machine is used for the first time.

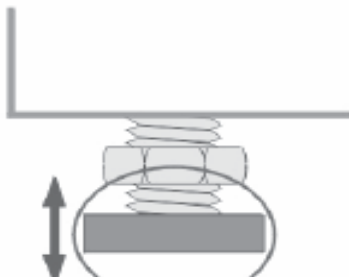
Positioning and leveling the appliance



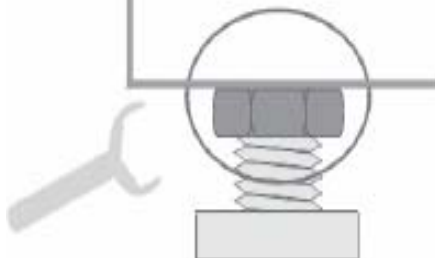
- ✓ Place the washing machine on a solid and level floor surface.
- ✓ **DO NOT PLACE THE WASHING MACHINE ON A CARPET.**



- ✓ Slacken off the lock nut on each of the washing machine feet using a spanner.



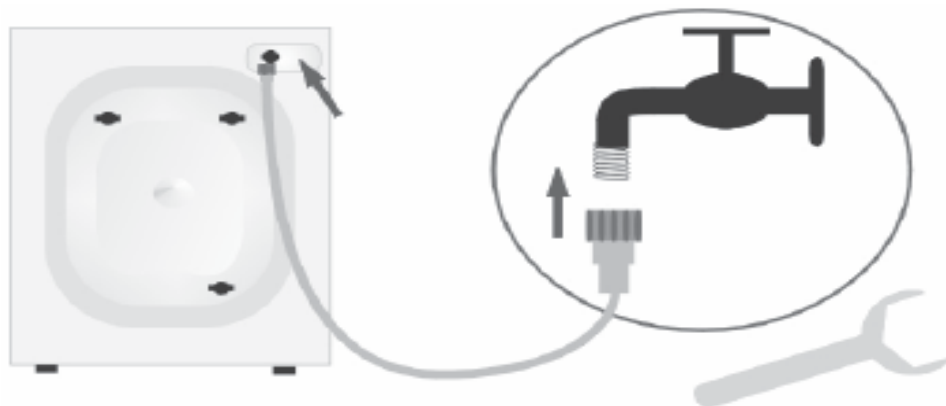
- ✓ Adjust the feet to level off the washing machine.



- ✓ Tighten up the lock nut on each of the washing machine feet using a spanner.

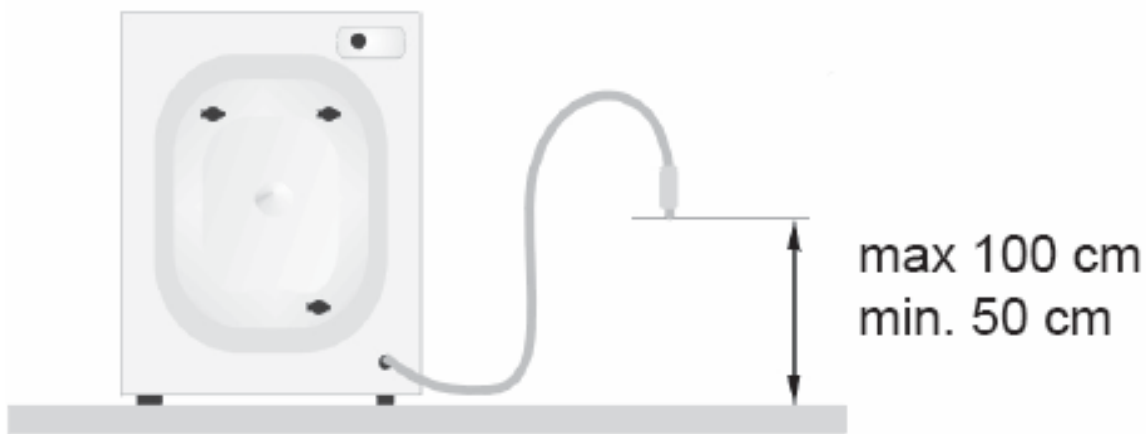
IMPORTANT: When the washing machine is positioned in the location where it will be used. Make sure that all four feet are resting firmly on the floor, by pressing down on each corner and checking that the appliance stands still.

Water supply



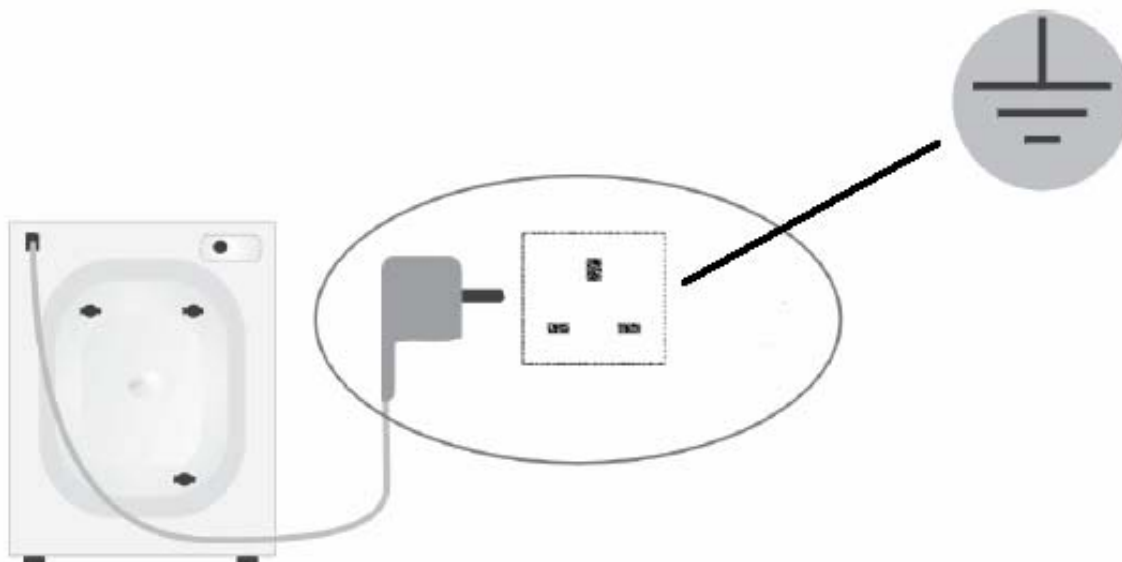
- ✓ Connect and fully tighten the inlet hose to the top right hand corner of the washing machine.
- ✓ Connect the other end of the inlet hose to your mains water supply
- ✓ **IMPORTANT:** There should be a filter that sitting inside the end of the inlet hose that connects to your mains water supply. The inlet hose may leak if this filter is missing. This filter is supplied with the appliance, you should contact Baumatic to obtain one, if it is missing.
- ✓ Tighten the inlet hose to your mains supply fully, but do not over tighten as this may distort the filter that sits in the end of the inlet hose.
- ✓ Test for any leaks.

Water outlet



- ✓ Secure the drain hose, so that it cannot move whilst the washing machine is in use.
- ✓ Place the end of the drain hose on your drain pipe. Push it a short way down into your drain pipe.
- ✓ **IMPORTANT:** Do not insert the drain hose too deeply into the water pipe, as this may cause siphoning.
- ✓ **NEVER EXTEND THE DRAINAGE HOSE FROM ITS ORIGINAL LENGTH.**

Power supply



- ✓ The moulded plug that is supplied with the appliance, must be placed into an earthed and insulated socket.
- ✓ Broken power leads must only be replaced by a suitably qualified person.
- ✓ Power lead type – H 0 V V – F 3G 1,5.
- ✓ **IMPORTANT:** We do not recommend that this appliance is connected to an extension lead.

Certificate of compliance **CE**

Compliance with the following Directives: 73/23/EEC, 89/336/EEC, 92/75/EEC
The Manufacturer declares that its product complies with the general safety, hygienic and environmental protection requirements pursuant to the European Community Directives and that the specific documents applicable to the said product, especially the European Community Declaration of Conformity issued by the manufacturer may be viewed in offices of the competent authorities and may be obtained through the Manufacturer.

Baumatic Ltd. Conditions of Guarantee

Dear Customer,

Your new Baumatic appliance comes complete with a free 12 month guarantee covering both parts and labour costs resulting from defective materials or workmanship.

Baumatic also gives you the opportunity to automatically extend the guarantee period for a further 12 months at no extra cost, giving an initial guarantee period of 24 months. The extended guarantee period applies to England, Scotland, Wales and Northern Ireland only.

To qualify for your full 24 months guarantee you **must** register your appliance within 28 days of purchase to be covered under this guarantee. This can be done online via: www.baumatic.co.uk or through returning the guarantee card which can be found in each new Baumatic appliance.

* In addition, your appliance is covered by a 5 year parts warranty. Baumatic Ltd will provide free of charge the parts required to repair the appliance, only if they are fitted by a Baumatic engineer, for any defect that arises due to faulty materials or workmanship within a period of 5 years from the original purchase date.

* An additional 1 to 3 year insurance scheme for labour is available should you wish to extend the warranty period.

Should any person other than an authorised representative of Baumatic Ltd interfere with the appliance, the policy is negated and Baumatic Ltd will be under no further liability.

The guarantee covers the appliance for normal domestic use only, unless otherwise stated.

Any claims made under the terms of the guarantee must be supported by the original invoice/bill of sale issued at the time of purchase.

This guarantee is transferable only with the written consent of Baumatic Ltd.

If the appliance fails and is considered either not repairable or uneconomical to repair during the manufacturer warranty period, a free of charge replacement will not be offered.

The guarantee for any replacement will only be for the remainder of the guarantee on the original product purchased.

The guarantee does not cover:

- Sinks and taps
- Failure to comply with the manufacturers instructions for use.
- The replacement of cosmetic components of accessories
- Accidental damage or wilful abuse.
- Subsequent loss or damage owing to the failure of the appliance or electrical supply
- Incorrect installation
- Losses caused by Acts of God, civil war, failure to obtain spare parts, strikes or lockouts
- Filters, fuses, light bulbs, external hoses, damage to bodywork, paintwork, plastic items, covers, baskets, trays, shelves, burner bases, burner caps, decals, corrosion, rubber seals.

In the course of the work carried out it may be necessary to remove the appliance from its operating position. Whilst all reasonable care will be taken, Baumatic Ltd cannot accept responsibility for damage sustained to any property whatsoever in this process.

This guarantee is in addition to and does not diminish your statutory or legal rights.

Contacting Baumatic Ltd

Sales	Service	Spares	Technical/Advice
TEL: 0118 933 6900	TEL: 0118 933 6911	TEL: 0118 933 6922	0118 933 6933
FAX: 0118 931 0035	FAX: 0118 986 9124	FAX: 0118 933 6942	0118 933 6942

For ROI (Republic of Ireland), please contact one of the numbers below:

TEL: 01 – 6266798 FAX: 01 - 6266634

Thanks you for buying Baumatic.

* Applies to UK, Scotland, Wales & Northern Ireland only (Republic of Ireland has 1 year labour & 1 year parts warranty only)

Baumatic Ltd

Make-up for your kitchen

Headquarters

Baumatic Ltd.
Baumatic Buildings,
6 Bennet Road,
Reading,
Berkshire
RG2 0QX, United Kingdom

Sales Telephone
+44 118 933 6900

Sales Fax
+44 118 931 0035

Service Telephone
+44 118 933 6911

Service Fax
+44 118 986 9124

Spares Telephone
+44 118 933 6922

Technical / Advice Telephone
+44 118 933 6933

E-mail:

sales@baumatic.co.uk

technical@baumatic.co.uk

Http (Internet site):
www.baumatic.com



Baumatic®

www.baumatic.com