

## Terms and Conditions – Quantum QM range Warranty

Terms and conditions for free extra 8 year Quantum off peak space heater warranty offer.

1. 2 year standard guarantee PLUS an additional 8 years (on completion and acceptance of registration) provided that:
  - a. Product purchased and installed in Great Britain.
  - b. You complete all registration details.

Completed registration form available at [www.dimplex.co.uk/quantumregistration](http://www.dimplex.co.uk/quantumregistration). Should your product fail within this period, contact Dimplex. We guarantee (except exclusions) within this 10 year period to repair or replace (at our discretion) your product.

**What is not covered:**

- Heating elements, electronics, electromechanical devices and ancillary electrical components including fan and air-mixing device.
- Failure due to product used in an industrial application
- Failure due to product not maintained in accordance with instructions
- Failure due to damage to product, accidental or wilful, or caused by faulty installation.
- Paint discolouration
- Call out charges where the faults are excluded from the guarantee

Only appointed or nominated engineers to carry out the repair. Claims for repairs by others will not be paid.

If the product is replaced the guarantee period is not extended beyond the original period of 10 years.

Does not affect your statutory rights.

Dimplex reserve the right to withdraw this extended warranty offer at any time.

2. Offer available upon purchase of one of the QM range of Quantum heaters. Dimplex Quantum heater must be purchased on or after 1<sup>st</sup> October 2014. Proof of purchase will be required before any repairs are carried out.
3. See [www.dimplex.co.uk/quantumregistration](http://www.dimplex.co.uk/quantumregistration) and clearly complete all the details and submit. Responsibility cannot be accepted for lost or incomplete registrations.
4. GDC Group Ltd (the holding company for the Dimplex brand) will use your answers to develop products and services, marketing and research. We may keep your information for a reasonable period for these purposes. Personal information will only be shared with our business partners if you have stated this on the online form (at [www.dimplex.co.uk/quantumregistration](http://www.dimplex.co.uk/quantumregistration)) In all other instances GDC Group Ltd will only share your personal information when required by law. If you have any queries or comments, please contact GDC Group, Millbrook House, Grange Drive, Hedge End, Southampton, Hampshire, SO30 2DF. GDC Group is a subsidiary of Glen Dimplex Group.