



## ELNUR HISTORY

**ELNUR** was founded in 1973 and since then, we have established ourselves as one of the leading European providers of the most efficient heating system in the world: electric heating.

With facilities spanning over 20,000 m<sup>2</sup>, an extensive general and technical team and a complete range of products developed to meet the highest expectations of our customers. At **ELNUR** we provide you with the most efficient solutions in an ever-changing world.

40 years on, we maintain the same enthusiasm and commitment to offering a wide range of unique products which can cater to the varying needs of our customers, wherever in the world they may be.

With a commercial presence in more than 35 countries, and a strong exclusive distribution network in 15 of these, we have gained a presence in thousands of homes, always offering the best solution in electric heating.

Our greatest wish is for our customers to have the luxury of experiencing excellence by using GABARRÓN products, which are guaranteed to bring real warmth and comfort to your home.



“Let us invite you to meet ELNUR and experience the values and benefits that our GABARRÓN products will bring to your life.”



## QUALITY

**ELNUR** is fully committed to quality. We therefore have complete control over the processes occurring in all areas of the company, which is certified by the official ISO 9001 standard.

Take for example, the rigorous control applied to each phase of the production process from initial design of the product, through the continuous assessment of suppliers and materials, to the monitoring of each stage in the manufacturing process and the final check of every single product which are tested one by one before packaging.

As a result, complete traceability is established for each of the products that we design and manufacture, and we guarantee our customers that every appliance leaving our factory is in full working order.

**GABARRÓN** products are uniquely designed and manufactured using high quality materials and components, which constitutes a significant advantage when it comes to providing an excellent level of performance and efficiency.

**ELNUR** holds various official certifications which guarantee compliance with quality and environmental standards.



## INTERNATIONAL COMPANY CERTIFICATIONS



ISO 9001

**ISO 9001: 2008 Quality Control Management System**, which certifies the implementation and maintenance of the system through a cycle of continuous improvement in the performance of its procedures in all areas of the company, with the aim of achieving greater customer satisfaction..



ISO 14001

**ISO 14001: 2004 Environmental Management System**, which guarantees that our procedures are developed in accordance with environmental care and respect throughout the production process, from the design stage to the final stages of production.

# SERVICE

The same level of demand, dedication and commitment that we offer with our products is also reflected in our customer service: personalised assistance, continuous monitoring, technical advice, project management, professional after-sales technical support....

A product manufactured in accordance with the highest level of quality performance deserves to be complemented by excellent service. At **ELNUR**, all departments are customer-focused, offering quick and efficient solutions to any problems that may arise.

If you have any queries about the company or our products, please email us at the following address:

[esales@elnur.co.uk](mailto:esales@elnur.co.uk)

## CUSTOMER SERVICE

Our Customer Service Team will answer each and every query you may have, whether it relates to delivery schedules, confirmation of when a product is dispatched, or placing an order. Any member of the team will be able to help you and deal with your request as quickly as possible keeping you informed at all times.

Customer Service Telephone Numbers: 01942 670119

You can also contact us by email at:

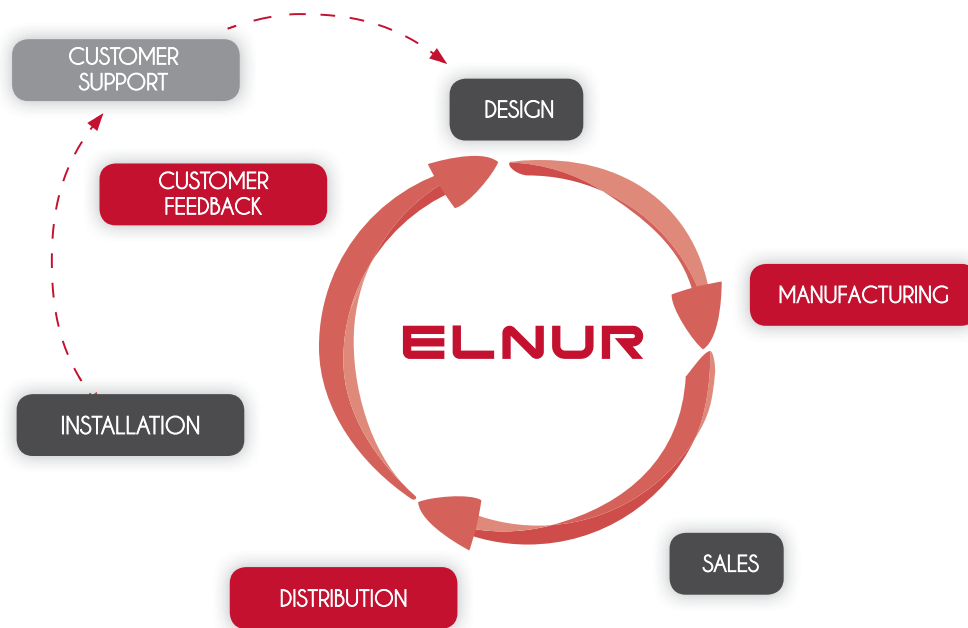
[esales@elnur.co.uk](mailto:esales@elnur.co.uk)



## AFTER-SALES TECHNICAL SUPPORT

ELNUR's job does not finish when the goods are dispatched. We are committed to initial development, manufacturing and customer service. And this customer service includes not only the delivery, but also a professional after-sales service to help our customers with any concerns or technical issues. We have an Authorised Technical Services Network providing effective technical assistance all over the country, irrespective of the location or the product.

If you have any questions on this matter, our Customer Service Team will be able to inform you of your nearest



Authorised Technical Service or will make a record of your issue so that the technical team can get in contact with you as soon as possible.

[technical@elnur.co.uk](mailto:technical@elnur.co.uk)

## PROJECT MANAGEMENT

We know that many concerns may arise when it comes to evaluating your project requirements. Our Projects Department will advise you on each of the areas of your project and will offer you the best solution, taking into account potential options so that you can suggest a number of different alternatives to the end customer.

[projects@elnur.co.uk](mailto:projects@elnur.co.uk)

## PROFESSIONAL ADVICE

In this department you can get the assistance you need in order to solve any technical concerns you may have. We will provide direct and personalised assistance, offering the support necessary to resolve any issues with installing or setting up any of our products.

[advice@elnur.co.uk](mailto:advice@elnur.co.uk)



## CONTINUOUS TRAINING

In line with our commitment to customers and end users, we cannot ignore the fact that professionals need support in order to gain a complete knowledge base with regard to **GABARRÓN** product ranges and to the potential technical solutions that they may require for the different systems.

For this reason, we have developed a complete Training Program which includes technical training courses for each of our product ranges. These courses are taught by our best experts. Their ultimate aim is to help professionals in their daily work and for them to become more familiar with the significant advantages of installing GABARRÓN products.

These courses are totally free of charge, and can be given at on-site locations all over the country.

If you are an installer, don't think twice. Take advantage of this training opportunity based on the principles of real quality and continuous improvement. You can request information about upcoming conferences or specific technical courses for the different ranges of GABARRÓN products.

[training@elnur.co.uk](mailto:training@elnur.co.uk)



## SAFETY

Electric heating is one of the cleanest and safest heating solutions currently available.

None of our products emit gases or direct pollution when operating. They do not require materials such as gas or diesel fuel to function, so there is no risk of leaks or explosions.

Due to the simplicity and safety of their installation and operation, GABARRÓN electric heating products do not require any form of regular maintenance, therefore avoiding the inconvenience of unnecessary annual costs for users.

Just the electric boilers and storage water heaters with magnesium anode inside require a minimum maintenance.



*"Because safety for your family is what matters most, investing in electric heating systems is the right decision"*

## SUSTAINABILITY

Interest in environmental care is increasing, as well as the concept of manufacturing in compliance with environmental protection standards. Human beings use the natural resources of the planet believing that they constitute an inexhaustible source, and at the same time the current levels of industrialization and consumption increasingly pollute the habitat that surrounds us.

This is why **ELNUR** is totally committed to working and manufacturing in accordance with the appropriate certification under the Environmental Management System which guarantees environmental care and respect under the parameters established in the ISO 14001 standard.

Not only do we wish to minimize the negative impact on our ecosystem, we also continuously strive to improve and produce increasingly advanced and efficient products with minimum energy consumption.

Gabarrón ranges do not produce gases or fumes, nor do they directly emit any pollutants to the environment when operating.

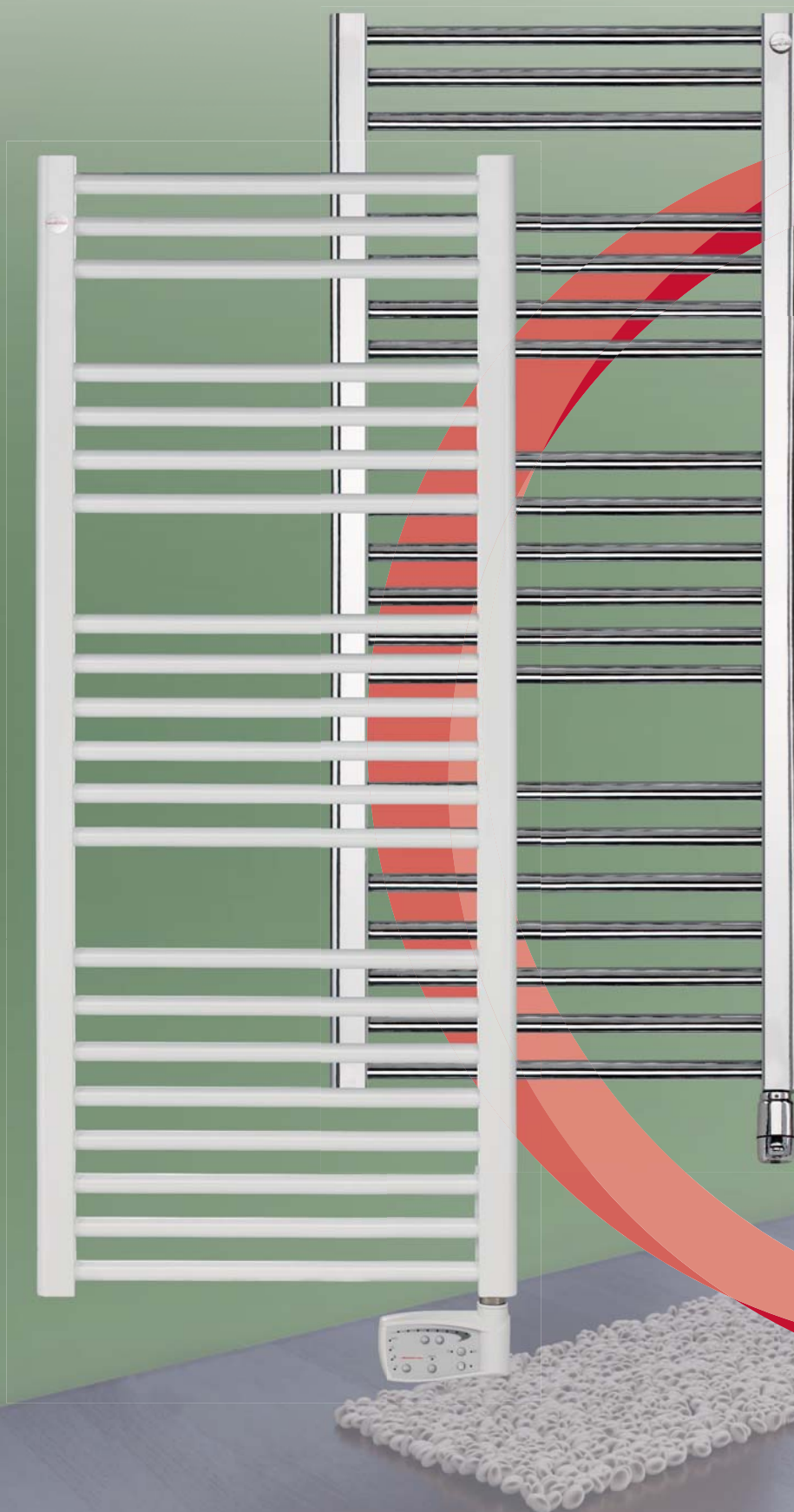
They can be used with renewable energy sources coming from natural resources such as sun or wind.

Please join us in reducing the carbon footprint, and together we can combat its negative impact.



*"Taking care of the planet is in our hands"*







# TOWEL RAILS RADIATORS

**GABARRÓN** range of electric towel rails and towel warmers has been designed to be the ideal way to add a touch of luxury and sophistication to bathrooms.

Its great versatility makes it the perfect solution as it not only heats the room, but also reduces moisture and mildew using little space.

GABARRÓN electric towel rails are ideal to dry or warm up delicate garments or even to keep your towels warm, meaning you can enjoy the luxury of warm towels after a soothing bath or relaxing shower.

Design and functionality come together to provide warmth, comfort and convenience. They are a top quality and ideal solution offering the best features.

Our range of electric towel rails is available in three sizes, with different power capacities, and in different finishes making them suitable for almost any size and style of bathroom.

They are equipped with a high sensitivity electronic controller, which allows you to maintain a stable heat, guaranteeing warmth and low running costs. They also have a pilot wiring central controller option.

No type of maintenance is needed and they are extremely easy to install.

They are the perfect addition to your central heating system.

They are 100% energy efficient.

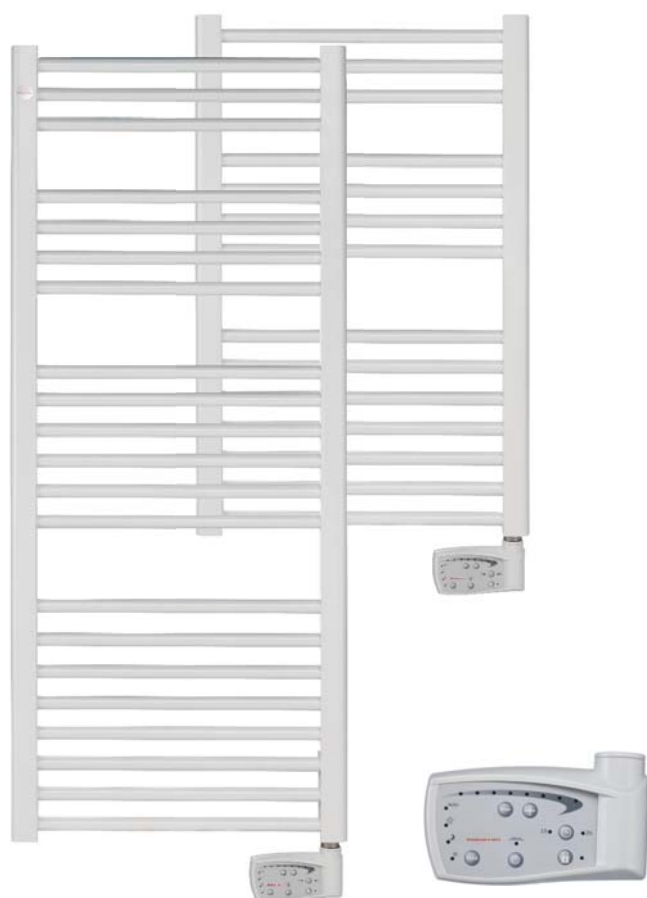
*“Enjoy the luxury of a special sensation after a relaxing bath”*



## TBBi RANGE

### Towel heater

The TBBi electric towel ranges provide maximum comfort and convenience. This model has a programmable constant heat option, for 1 or 2 hours that means that towels and other delicates can be dried quickly. It also comes with an ambient thermostat and timer with pilot wiring central controller. Its powder coated finish in white colour is available in 150W, 300W and 600W. You can enjoy the luxury of warm towels and a perfectly heated bathroom. Discover all the features that these functional **GABARRÓN** models offer.



### Technical Features

- ▶ Low density thermal fluid.
- ▶  $\pm 0.1$  °C high sensitivity electronic thermostat.
- ▶ Safety thermal cut out.
- ▶ Operating mode selector, including frost protection option.
- ▶ High safety wall brackets.
- ▶ Supplied with 1.5 m mains cable.
- ▶ IP44 protection, against dripping water.
- ▶ Class II insulation.
- ▶ 1 hour, 2 hour booster control.
- ▶ Keypad lock.
- ▶ Models finished in white RAL 9010 epoxy.
- ▶ Compatible with pilot wiring multi-zone central controller available as accessories.
- ▶ Electronic control only in TBB-8i and TBB-12i versions.

Electronic control  
for the TBBi range



| MODEL            |    | TB-150        | TBB-8i        | TBB-12i       |
|------------------|----|---------------|---------------|---------------|
| Input            | W  | 150           | 300           | 600           |
| Voltage          | V  | 220-240       | 220-240       | 220-240       |
| Frequency        | Hz | 50-60         | 50-60         | 50-60         |
| Dimensions       | cm | 87x50x8       | 87x50x8       | 128x50x8      |
| Weight           | kg | 8.5           | 10            | 14            |
| Units per pallet |    |               |               |               |
| - 1200x1000      | mm | 22            | 22            | 15            |
| - 1300x800       | mm |               |               |               |
| EAN 13           |    | 8432336502347 | 8432336500114 | 8432336500169 |

\*Plus 2cm separated from the wall



# TBC RANGE

## Towel heater

The **GABARRÓN** TBC towel rail range is the ideal elegant yet functional addition to your bathroom. Its chrome finish is available in 150W, 300W and 500W. It has a practical and easy-to-use controller that includes an auto-adjustable thermostat to control the temperature. TBC electric towel rails add comfort to your bathroom and are perfect to dry delicate garments or make sure you have a warm towel waiting for when you get out of your shower or bath.



### Technical Features

- ▶ Low density thermal fluid.
- ▶ High sensitivity electronic thermostat.
- ▶ Safety thermal cut out.
- ▶ IP54 protection, against dripping water.
- ▶ Class I insulation.
- ▶ High safety wall brackets.
- ▶ Supplied with 1.5 m mains cable.
- ▶ Models finished in Chrome.
- ▶ Manual temperature selector only in TBC-8 and TBC-12 versions.

Manual temperature control



| MODEL            |    | TC-150        | TBC-8         | TBC-12        |
|------------------|----|---------------|---------------|---------------|
| Input            | W  | 150           | 300           | 500           |
| Voltage          | V  | 220-240       | 220-240       | 220-240       |
| Frequency        | Hz | 50-60         | 50-60         | 50-60         |
| Dimensions       | cm | 87x50x8       | 87x50x8       | 128x50x8      |
| Weight           | kg | 9             | 10            | 14            |
| Units per pallet |    |               |               |               |
| - 1200x1000      | mm | 22            | 22            | 15            |
| - 1300x800       | mm |               |               |               |
| EAN 13           |    | 8432336502354 | 8432336500206 | 8432336500251 |

\*Plus 2cm separated from the wall





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