

Le Sucre™

Quick Installation guide

Contents

MANDATORY STEPS TO FOLLOW BEFORE BEGINNING YOUR INSTALLATION 2

- STEP 1: Connecting Le Sucre 2**
- STEP 2: Creating your account on Internet..... 3**

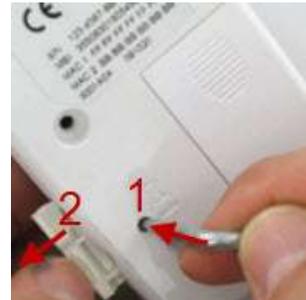
INSTALLING YOUR SYSTEM 4

- Registering the « Badge Reader » 9**
- Registering the badges 10**
- Registering the Door Contact..... 11**
- Registering the motion sensor..... 12**
- Installing other peripherals..... 14**
- Finalizing the installation..... 15**

MANDATORY STEPS TO FOLLOW BEFORE BEGINNING YOUR INSTALLATION

STEP 1: Connecting Le Sucre

Push the lock with the tool supplied to open the SIM card compartment, and then pull out the SIM card holder.



Insert the SIM card in its holder as shown, and then replace the holder in the central unit.



Slide off the battery cover, insert the batteries and replace the cover.



Connect the power pack to the unit and a mains socket.

Note: Depending on the model, either a Jack or a USB connector is used



WARNING

Before continuing, **Le Sucre™** must be power supplied and the SIM Card must be installed into **Le Sucre™**.

Please follow next steps to get **Le Sucre™** ready.

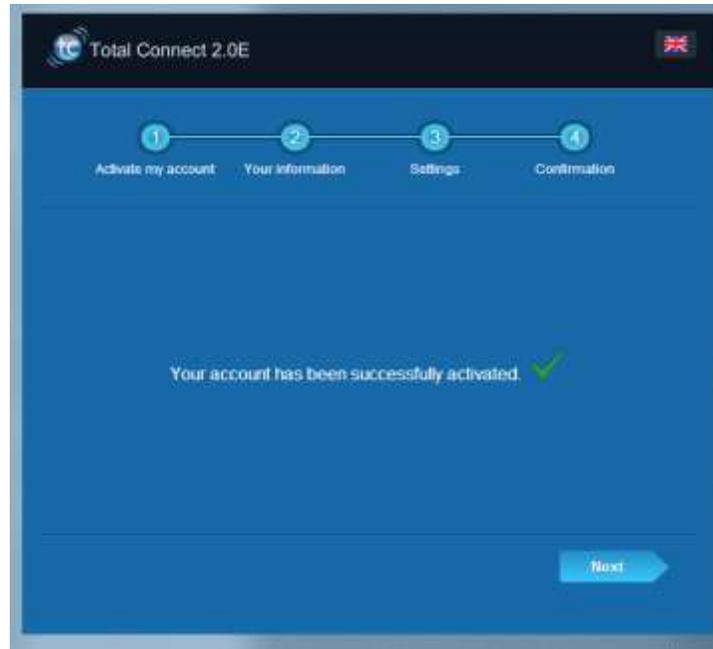
STEP 2: Creating your account on Internet

1. Logon to the website <https://tc20e.total-connect.eu>
2. Click on "Create user" to create your account. You will then be asked to enter a 20 digit long ID code. This code is printed on a sticker located on Le Sucre.
3. You will then be able to choose your username and password used to login the system. You will also be asked to enter a valid email to be contacted in case of problem or forgotten password.

All fields with * are mandatory.

Once you have completed the form, check the case at the bottom of the page to agree to the Terms and conditions and click on "Next".

The following message then appears: « Your account has been successfully activated ». Click on the blue button to continue.



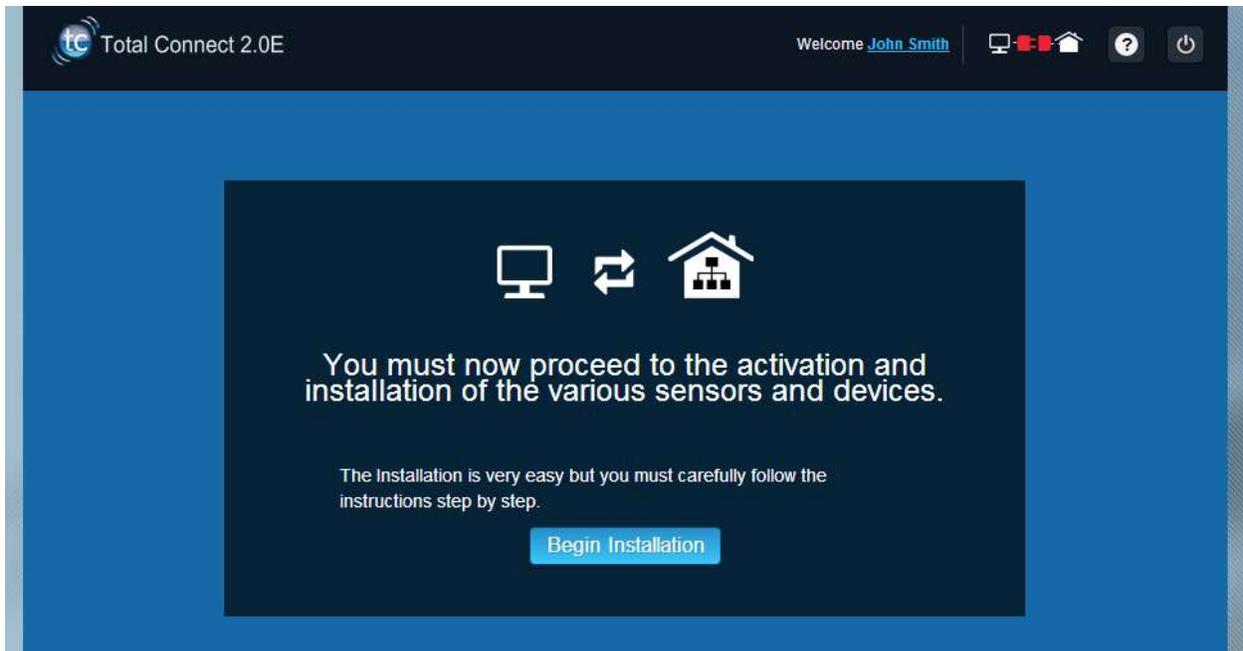
A confirmation email will be sent to you reminding your login and password for the website.

Now you can log in you account through the main page of the website.

INSTALLING YOUR SYSTEM



After logging in, the following message then appears:



1. The first step is to set your contacts: these are the people who will be notified by email when an alarm or a problem occurs in your premises.

Up to three contacts can be set up. The first contact is usually yourself and is mandatory. The second and third contacts are optional and can be skipped during the installation.



You have to use the international format when entering the contacts' phone numbers.

tc Total Connect 2.0E Welcome [John Smith](#)

1 Contacts 2 Connection 3 Activation 4 Confirmation

People to contact in case of an alarm

You can enter up to 3 contacts. These contacts will be notified in case of an alarm or alert.

Activate this contact

Main Contact

*

*

*

* ?

* ?

* ?

* ?

* ?

*

Second Contact

*

*

*

* ?

* ?

*

Third Contact

*

*

*

* ?

* ?

*

* Mandatory Fields

Next

2. When the green light on **Le Sucre™** remains totally fixed, you can set the phone number corresponding to the SIM Card :



You have to use the international format when entering the SIM card phone number.

tc Total Connect 2.0E Welcome [John Smith](#)

1 2 3 4
Contacts Connection Activation Confirmation

SIM card phone number and operator details

This step is very important in the installation process. Be sure that the SIM card is in your "Le Sucre" and the panel is connected to the power supply.

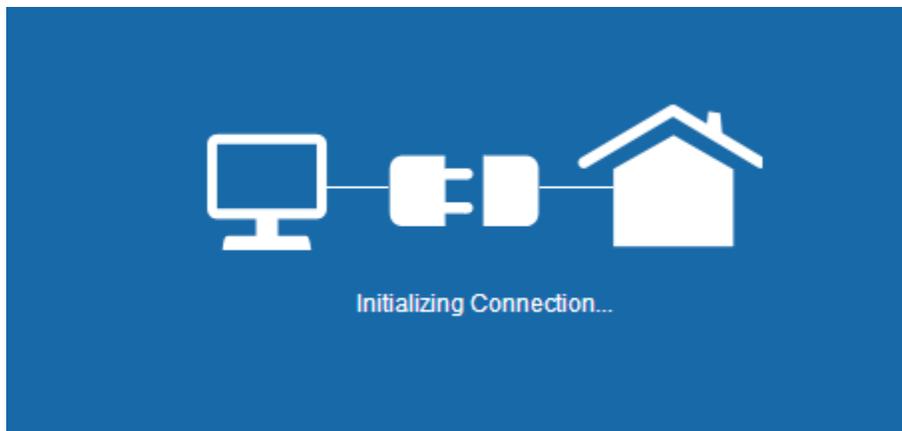
Sim card number & Operator Information

* ? * ?

* Mandatory Fields Return Next

After typing the phone number and the provider's APN, click on the Next button.

The connection with Le Sucre™ begins

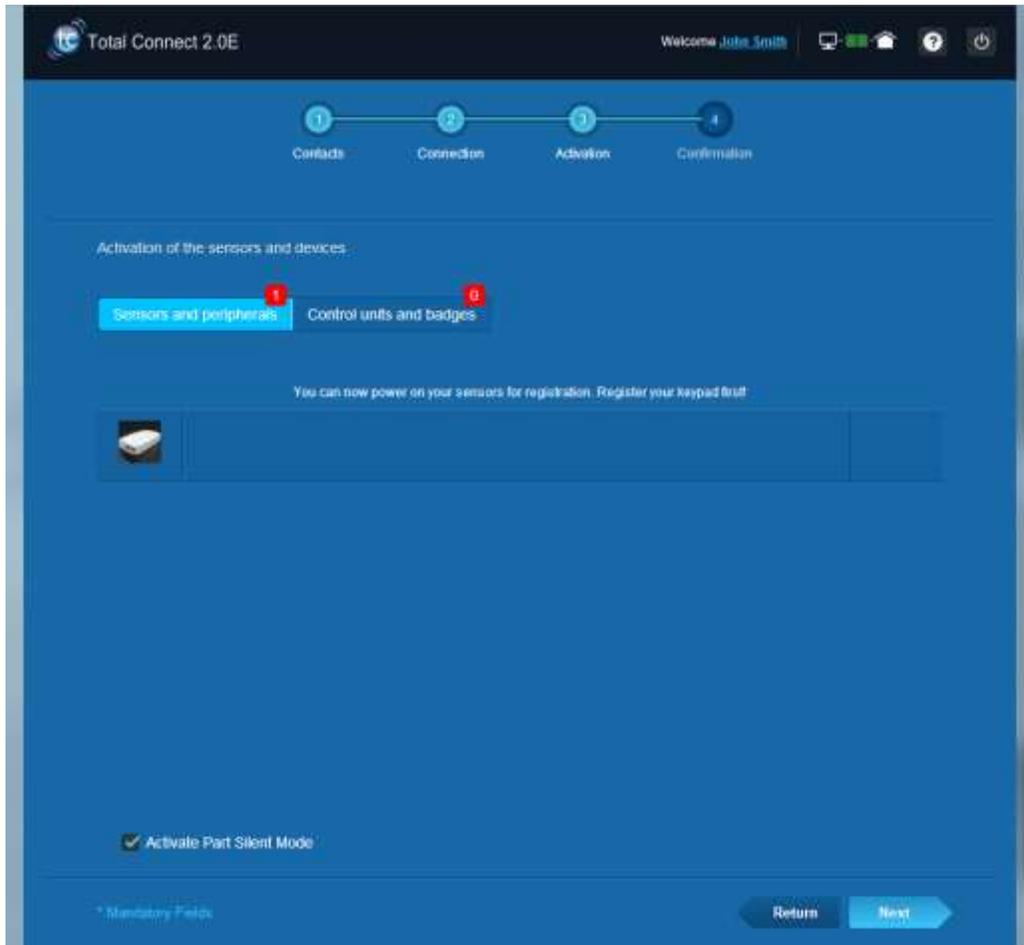


The connection may take several minutes. Once the connection is established you will see the green icon

at the top right of the page:

The system is now in the installation mode

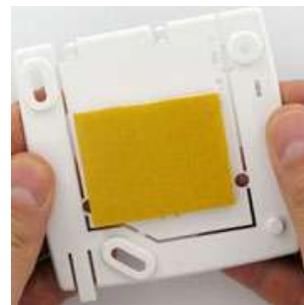
3. Wait for **Le Sucre™** to be recognized by the Website and to be displayed on the screen as shown below :



You can now start to install your devices and sensors:

Registering the « Badge Reader »

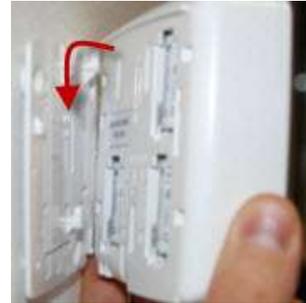
1. Pull up the part shown, and slide the bracket off the Badge Reader.
2. Fix the bracket to the wall using the tape provided or with 3 screws. (screws are not supplied)
3. Insert the 3 batteries the right way round.



Note: You will hear 3 short beeps from the Badge Reader.

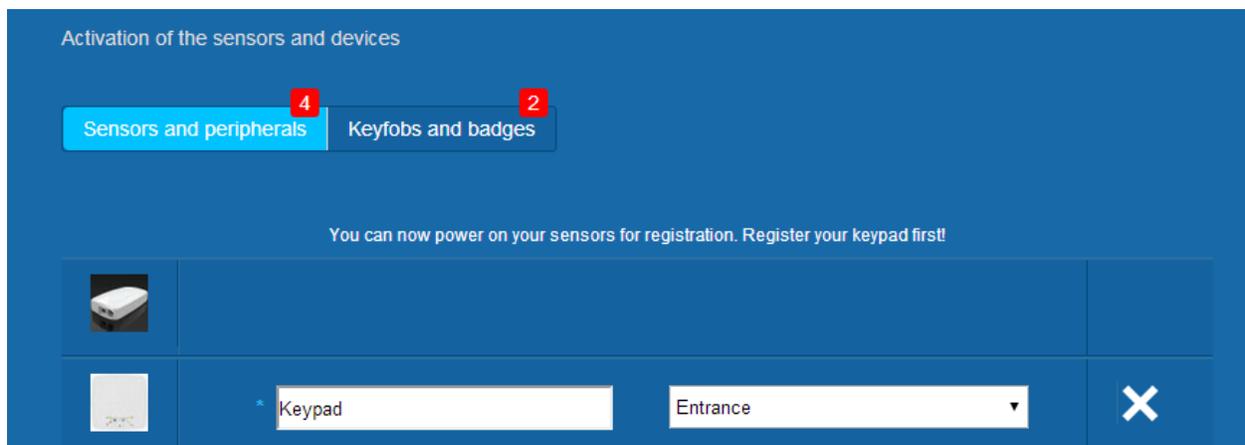


- Slide the Badge Reader onto its bracket.



The badge reader plays a series of beeps and then 3 fast beeps. The Website shows the detection of the new peripheral with the message in the upper strip: "New Material incoming... "

Wait for the badge reader to appear in the "Sensors and peripherals" section as shown below:



Set the location and the name you want to give to it : here the name is "Keypad" and the location is "Entrance".

Warning : To validate the name field you have to click elsewhere on the screen with the mouse.

The badge reader is now saved and registered on your system.

Registering the badges

To register the first Badge, present it at the front centre of the Badge reader until you hear a beep. The Badge appears in the "Keyfobs and badges" section.

You can now set the owner's name in the field next to the Badge serial number. Register the next Badge the same way.

Here both "John" and "Sandy" 's badges have been registered.

Activation of the sensors and devices

4 Sensors and peripherals **2** Keyfobs and badges

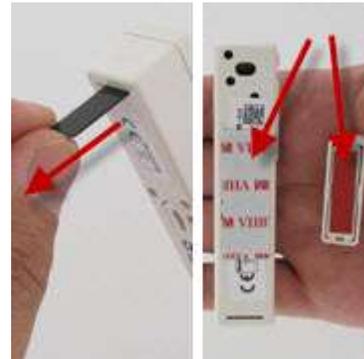
You can now power on your sensors for registration. Register your keypad first!

	Tag EC0F14010B0012E0	* John	✕
	Tag 15A6404090012E0	* Sandy	✕

The badges are now saved and registered on your system.

Registering the Door Contact

1. Pull out the black piece on the door contact as shown on the picture



2. Fix the door contact and the magnet using the double-sided tape. Mount the magnet (smallest piece) on the moving part of the door while the door contact is mounted on the fixed part of the door.

Note: You will hear 3 short beeps from the Badge Reader.



As for the badge reader, the door contact appears on your screen.

Note: Depending on your system, the door contact may be a classic type mounted with screws.

Registering the motion sensor

1. Pull up the tab shown opposite and slide the bracket off the motion sensor.



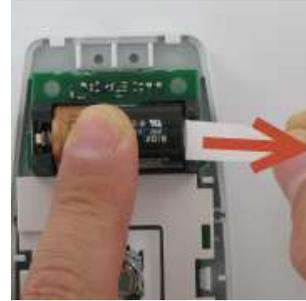
Note: You can also use the corner bracket when supplied.



2. Open the sensor using the tool provided.



3. Hold the battery in place, and then pull out the battery tab to power up the sensor.



4. Slide the sensor onto its bracket.



Note: You will hear 3 short beeps from the Badge Reader.



Then it appears in the list.

Note: Depending on your system, the motion sensor may be a classic type mounted with screws.

The screenshot shows the 'Total Connect 2.0E' web interface. At the top, it says 'Welcome John Smith' and has navigation icons. A progress bar at the top indicates four steps: 1. Contacts, 2. Connection, 3. Activation, and 4. Confirmation. The current step is 'Activation of the sensors and devices'. Below this, there are two tabs: 'Sensors and peripherals' (marked with a red '4') and 'Keyfobs and badges' (marked with a red '2'). The main content area says 'You can now power on your sensors for registration. Register your keypad first!'. There is a table with three rows of device registration information:

Device Icon	Device Name	Location	Action
	* Keypad	Entrance	✕
	* Door contact	Living room	✕
	* motion sensor	Corridor	✕

At the bottom, there is a checkbox for 'Activate Part Silent Mode' which is checked. Below the table, there is a legend '* Mandatory Fields' and two buttons: 'Return' and 'Next'.

Installing other peripherals

Please refer to “Le Sucre user guide” for comprehensive information on the installation and usage of each detector/peripheral.

For Each device being registered you have the upper message “New Material incoming...” and you will hear the beeps from the badge reader.

Finalizing the installation

Once all peripherals are registered , finish the installation by clicking on the “Finish” button.

The finalization may take several minutes.