

Orchid  
Telecom Limited



# Model DX 800 User Guide

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# Phone Layout



1. Telephone Line Connection
2. Data Connection for a Modem
3. Incoming Call LED
4. Adjustable LCD
5. New calls LED
6. Headset Socket
7. Volume, Menu and Scrolling Keys (▼▲, 🔑, ⏪, C)
8. Memory Keys for M1 to M20
9. Shift Key (⇧)
10. Phone Book Button (📖)
11. Recall Button (R)
12. Redial / Pause Button
13. Speakerphone / Headset On / Off Button
14. Mute Button
15. Wall Mount Tab
16. Handset Rest Hook for wall mounted position

## INTRODUCTION

Thank you for choosing the Orchid DX800 phone. We hope that you find the following guide helpful in getting the most out of your purchase.

## SETTING UP

### Installing the batteries

Unplug the telephone line cord before installing the batteries.  
Remove the battery compartment cover located on the underside of the base unit.  
Insert the three AA (LR6) batteries supplied, ensuring the correct polarity.

Connect the telephone line cord between the phone socket on the rear panel (1) and the BT socket.

Connect the handset curly cord to the left hand side socket.

### Wall mounting (if required)

Drill 2 holes 9cm apart, be careful to avoid any pipes or wiring.  
Using the 2 screws provided wall mount the phone.  
Remove the "Wall mount" tab located under Hook switch (15) and replace it in a reverse position.  
This will secure the handset when replaced in the cradle.

### Ringer Volume and Pitch

On the underside rear there are 2 switches to adjust the Volume and pitch of the ringer for incoming calls.

### Setting the TIME/DATE

Press the ENTER (↵) button, use the DOWN/UP (▼▲) buttons to scroll to SET TIME/DATE and press ENTER (↵).

The HOUR will flash, using the DOWN/UP (▼▲) buttons scroll to the correct Hour and press ENTER (↵).  
Repeat for MINUTES, MONTH and DAY in that order.

## OPERATING INSTRUCTIONS

### Storing and Dialling the 20 Speed Dial memories M1 - M20

Press the ENTER (↵) button, using the DOWN/UP (▼▲) buttons scroll to STORE NUMBER then press ENTER (↵).

Using the Alphanumeric keys, enter the name of the person or company associated with the number to be stored, then press ENTER (↵). Now enter the telephone number followed by one of the memory locations M1 - M10. For memory locations M11 - M20 press the SHIFT (⇧) button before the memory button.

To Dial a number stored in memory press one of the memory buttons M1 - M10 or SHIFT (⇧) M11 - M20.

The name and number will be displayed. Press the Speaker button or lift the handset and the number will be dialled.

### Storing and Dialling the 99 Phonebook memories

To enter a Phonebook memory, press the PHONE BK (📖) button. Then press DOWN/UP (▼▲) button for ADD then press the PHONE BK (📖) button. Using the Alphanumeric Dial keys enter the name then PHONE BK (📖) (Max 15 characters).

Now enter the number to be stored (Max 15 digits) followed by PHONE BK (📖). ADD will flash enabling you to continue storing numbers or press ESC (⌫) to exit the menu.

To Dial a stored Phonebook memory press PHONE BK (📖) button TWICE. Using the DOWN/UP (▼▲) buttons scroll to the NAME/ Number you want to dial, then press the Speaker button or lift the handset to dial.

### To change or delete a Phonebook entry

Press the PHONE BK (📖) button, SEARCH will flash, now press PHONE BK (📖), select the entry you want to modify or delete by using the DOWN/UP (▼▲) buttons. Now press the PHONE BK (📖) button to re enter the name, then PHONE BK (📖) again to re enter the phone number. If you want to delete an entry press the CANCEL (C) button when entry displayed. When DELETE is displayed press the CANCEL (C) button.

## MENU OPTIONS

To enter menu options press the ENTER (↵) button, use the DOWN/UP (▼▲) buttons to scroll through the various options.

### Set Language

The DX800 can be set for the following Languages:  
English, French, Spanish, Italian, Polish, German or Portuguese.

Press the ENTER (↵) button, use the DOWN/UP (▼▲) buttons to scroll to Set Language, then press ENTER (↵) and scroll to the Language you require, then press ENTER (↵).

### LCD Contrast

Scroll to LCD contrast press ENTER (↵), scroll from 1 to 7 to select a contrast to suit your environment then press ENTER (↵).

### Dial Mode

The DX800 is programmed for TONE dialling, some older PBX systems or Exchanges may need you to Dial in PULSE mode. Scroll to DIAL MODE to change to PULSE.

### Set Flash Time (RECALL or TBR)

The UK standard RECALL time is 100ms. Some PBXs or other countries may require a longer RECALL time. The RECALL timing options are 80ms, 250ms, 300ms or 600ms. Scroll to SET FLASH TIME to change timings.

### Local Area Code

This feature is not applicable for Europe

### Set Key-lock mode

This feature is not available on this model

### Set PIN code

This feature is not available on this model

### Store number

See Page 5 for details.

## Message Waiting OFF

On this model the Message Waiting feature is turned OFF, by sliding the switch on the underside of the phone, to MW2 position.

## Setting TIME/DATE

See Page 4 for details.

## SET ALARM

The DX800 has a 12 Hour clock, AM or PM.

To set the Alarm for say 11 AM proceed as follows:

Press the ENTER (↵) button, scroll to SET ALARM then press ENTER (↵). Scroll to 11 AM press ENTER (↵), then press ENTER (↵) again when 00 minutes is displayed. Select ALARM ON and press ENTER (↵). The Bell Symbol will appear on the LCD.

When the Alarm is activated press any key to turn it off.

To turn the Daily alarm off scroll to SET ALARM, then press ENTER (↵), scroll until ALARM OFF flashes then press ENTER (↵).

## CALLER DISPLAY

The Caller display feature is subject to Network connection, contact your Telephone line supplier to arrange this.

Up to 99 telephone numbers can be held in the Caller Display memory.

Unless the Caller ID has been withheld, the Telephone number of the incoming caller will be displayed on the LCD for 10 seconds. This will also be registered in the Caller display log. Repeat calls from the same number will NOT be registered in the Call log but will be registered as a NEW CALL.

The NEW CALL LED will flash when new calls have been received. The LCD will also show the total number and number of New Call received. If a NEW CALL number has called you more than once REP will flash on the LCD when reviewing the NEW CALLS list.

### View entries in the Caller Display list

Use the DOWN/UP (▼▲) buttons to view the NEW CALLS list, the LCD will also show the Date and time the Call was received. If a call has been received more than once REP will flash on the LCD. When new calls have been viewed the NEW CALLS LED will stop flashing. New numbers will be added to the TOTAL calls list.

### To dial a number in the Caller Display list

Use the DOWN/UP (▼▲) buttons to scroll to the number required then lift the handset or press the SPEAKER button and the number will be dialled automatically.

### To Delete a number in the Caller Display list

Use the DOWN/UP (▼▲) buttons to scroll to the number you want to delete then press the CANCEL button. When "Delete Call" is displayed press the CANCEL button again.

### To store a number from the Caller Display list into a PHONE BK memory

Use the DOWN/UP (▼▲) buttons to scroll to the number to be stored then press PHONE BK (📞).

The number will be displayed and you must now enter a name associated with this number.

When the name is entered press the PHONE BK (📞) button 2 times.