

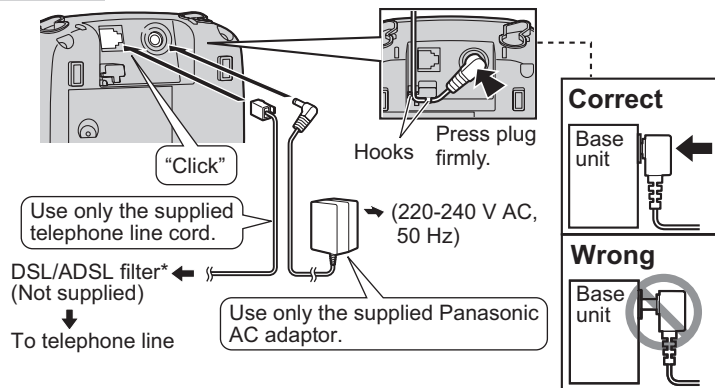
Panasonic

Model No. **KX-TG6411E/KX-TG6412E**
KX-TG6413E
KX-TG6421E/KX-TG6422E
KX-TG6423E/KX-TG6424E

Quick Guide

Connections

Base unit

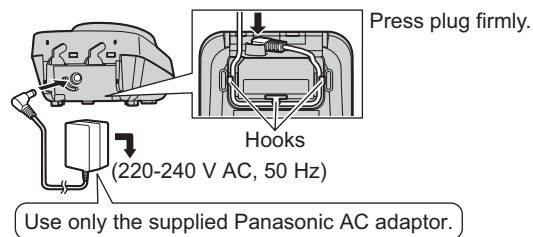


*For DSL/ADSL service users

Important:

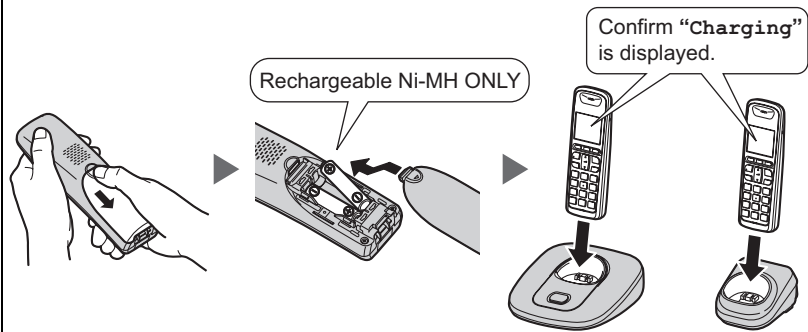
- If you use a telephone line cord which is not supplied, the unit may not work properly.

Charger



Battery installation/Battery charge

Charge for about 7 hours.



Note:

- USE ONLY Ni-MH batteries AAA (R03) size.
- Do NOT use Alkaline/Manganese/Ni-Cd batteries.
- When the language selection is displayed after installing the batteries for the first time, you can select your desired language.

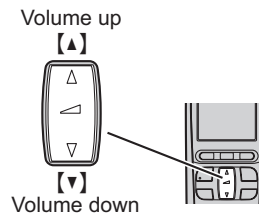
[▼]/[▲]: Select your desired language. → [OK] → [🔇📵]

Operating tips

Navigator key/ (Volume) key

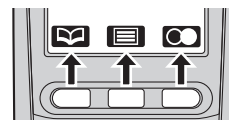
By pressing this key ([▲] or [▼]) repeatedly, you can:

- scroll through (up or down) various lists or items
- adjust the receiver or speaker volume (up or down) while talking
- move the cursor (left or right) to edit number or name




Soft keys


The handset features 3 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display.








Date and time (Handset)	
1	(middle soft key)
2	[v]/[^] : "Handset Setup" → OK
3	[v]/[^] : "Time Settings" → OK
4	[v]/[^] : "Set Date/Time" → OK
5	Enter the current date, month, and year. → OK
6	Enter the current hour and minute.
7	OK → [*0]

Basic operations	
Making/Answering calls (Handset)	
Making calls	Dial the phone number. → [^]/[*]
Answering calls	[^]/[*]
To hang up	[*0]
To adjust the receiver/ speaker volume	Press [^] or [v] repeatedly while talking.
Making a call using the redial list	[*] (right soft key) → [v]/[^] : Select the desired phone number. → [^]
Handset ringer volume	<ol style="list-style-type: none"> (middle soft key) [v]/[^]: "Handset Setup" → OK [v]/[^]: "Ringer Setup" → OK [v]/[^]: "Ringer Volume" → OK [v]/[^]: Select the desired volume. → OK → [*0]
Phonebook (Handset)	
Adding entries	<ol style="list-style-type: none"> [*] (left soft key) → [v]/[^]: "New Entry" → OK Enter the party's name (16 characters max.). → OK <ul style="list-style-type: none"> You can change the character entry mode by pressing [1/2/3]. To enter a name, see the character table in the operating instructions. Enter the party's phone number (24 digits max.). → OK 2 times → [*0]

Basic operations	
Phonebook (Handset)	
Making calls	<ol style="list-style-type: none"> 1  (left soft key) 2 [▼]/[▲]: Select the desired entry. <ul style="list-style-type: none"> • You can scroll through the phonebook entry by pressing and holding [▼] or [▲]. 3 [↶]
Answering system (Base unit): KX-TG6421/KX-TG6422/KX-TG6423/KX-TG6424	
Answering on/off	Press [M] to turn on/off the answering system.
Listening to messages	[▶]


Frequently asked questions	
Question	Cause/solution
Why is  flashing?	<ul style="list-style-type: none"> • The handset is too far from the base unit. Move closer. • The base unit's AC adaptor is not properly connected. Reconnect AC adaptor to the base unit. • You are using the handset or base unit in an area with high electrical interference. Re-position the base unit and use the handset away from sources of interference. • The handset is not registered to the base unit. Register it (page 6).
What should I do when the handset does not turn on?	<ul style="list-style-type: none"> • Make sure the batteries are installed correctly. • Fully charge the batteries. • Clean the charge contacts and charge again.
How long is the battery operating time?	<ul style="list-style-type: none"> • When you are using fully-charged Ni-MH batteries (supplied batteries); In continuous use: 18 hours max. Not in use (standby): 170 hours max. • It is normal for batteries not to reach full capacity at the initial charge. Maximum battery performance is reached after a few complete cycles of charge/discharge (use). • Actual battery performance depends on a combination of how often the handset is in use and how often it is not in use (standby).

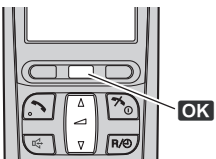
Frequently asked questions	
Question	Cause/solution
Can I keep the handset on the base unit or charger when I am not using it?	<ul style="list-style-type: none"> • Even after the handset is fully charged, the handset can be left on the base unit or charger without any ill effect on the batteries.
When should I replace the batteries?	<ul style="list-style-type: none"> • If the batteries are fully charged until  is displayed, but  is displayed after a few calls, replace the batteries with new ones.
What is a PIN?	<ul style="list-style-type: none"> • The PIN is a 4-digit number that must be entered in order to change certain base unit settings. The default PIN is "0000".
What should I do to display caller information?	<ul style="list-style-type: none"> • You must subscribe to a Caller ID service. Contact your service provider/telephone company for details. • The message "You must first subscribe to Caller ID." will be displayed until you receive caller information after subscribing to a Caller ID service.
What should I do when noise is heard, sound cuts in and out?	<ul style="list-style-type: none"> • You are using the handset or base unit in an area with high electrical interference. Re-position the base unit and use the handset away from sources of interference. • Move closer to the base unit. • If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details.
What should I do when the operating time seems to be shorter even after I fully charged the batteries?	<ul style="list-style-type: none"> • Clean the battery ends (\oplus, \ominus) and the charge contacts with a dry cloth and charge again.
What do I need to do to erase  (Missed call) from the display?	<ul style="list-style-type: none"> • There are unviewed missed calls remaining. View them and erase  in the following way. <ol style="list-style-type: none"> 1  (middle soft key) 2 [v]/[▲]: "Caller List" → OK 3 Press [v] to search from the most recent call, or press [▲] to search from the oldest call.

Registering a handset to the base unit

The supplied handset and base unit are pre-registered. If for some reason the handset is not registered to the base unit, re-register the handset.

Handset

- 1  (middle soft key)
- 2 **[▼]/[▲]**: "Handset Setup" → **OK**
- 3 **[▼]/[▲]**: "Register H.set" → **OK**



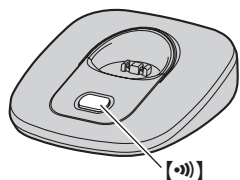
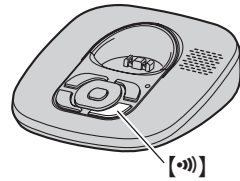
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Base unit

Proceed with the operation for your model.

- **KX-TG6411/KX-TG6412/KX-TG6413**
Press and hold **[*]]** for about 5 seconds.
(No registration tone)
- **KX-TG6421/KX-TG6422/KX-TG6423/
KX-TG6424**
Press and hold **[*]]** for about 5 seconds, until
the registration tone sounds.

- The next step must be completed within
90 seconds.

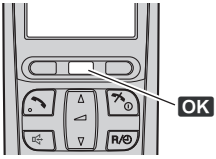



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Handset

Wait until "Base PIN" is displayed. → Enter
the base unit PIN (default: "0000"). → **OK**

- When the handset has been registered
successfully, **Y** stops flashing.



Optional service (Caller ID)

If you subscribe to a Caller ID service,



caller information will be displayed when a call is received, or when viewing missed calls.

Sales and support information

Customer Care Centre

- For customers within the U.K.: 0844 844 3898
- For customers within the Republic of Ireland: 01289 8333
- Visit our website for product information: www.panasonic.co.uk
- E-mail: customer.care@panasonic.co.uk

Direct Sales at Panasonic U.K.

- Order accessory and consumable items for your product with ease and confidence by phoning our Customer Care Centre Monday - Thursday 9:00am - 5:30pm, Friday 9:30am - 5:30pm (Excluding public holidays).
- Or go on line through our Internet Accessory ordering application at www.panasonic.co.uk
- Most major credit and debit cards accepted.
- All enquiries transactions and distribution facilities are provided directly by Panasonic U.K. Ltd.
- It couldn't be simpler!
- Also available through our Internet is direct shopping for a wide range of finished products, take a browse on our website for further details.

Customer Care Helpline Tel. No.: U.K. 0844 844 3898 / R.O.I. 01289 8333

IMPORTANT

If you have any problems operating this product, please try the following:

① Reconnect AC adaptor.



② Use supplied telephone line cord.



③ Use rechargeable Ni-MH batteries.
(Alkaline batteries CANNOT be used.)



Refer to **Troubleshooting** in Operating Instructions and **FAQs** in this Quick Guide.



If you still have any problems, please call the Panasonic DECT Helpline

0844 844 3898 (U.K.)

01289 8333 (Rep of Ireland)

Lost Operating Instructions? Download at www.panasonic.co.uk.