



designed for life



**8 litre hot water urn**

09/0226v1

**Item no.: SWU8P**

Swan Products Limited, PO Box 3117, Stoke on Trent, Staffordshire, ST4 9GD

## 1 Year Guarantee

This product is guaranteed for one year from the date of original purchase. If any defect arises due to faulty materials or workmanship faulty products must be returned to place of purchase. Refunds or replacement is at the discretion of the store.

The following conditions apply:

- The product must be returned to the retailer with original proof of purchases.
- The product must be installed and used in accordance with the instruction contained in this instruction guide.
- It must be used only for domestic purpose.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Swan has no responsibility for incidental or consequential loss or damage.
- Valid in the UK and Eire Only

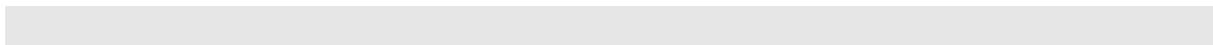
## Important Safeguards

**When using any electrical appliance, basic safety precautions should always be followed including the following:**

1. Read all instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
5. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or qualified person in order to avoid an electrical hazard.
6. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
7. Never immerse the unit in water or any other liquid for cleaning purposes.
8. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
9. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
10. A short cord is provided to reduce the hazards resulting from becoming entangled in

or tripping over a longer cord.

11. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
12. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
13. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
14. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
15. This appliance is not suitable for outdoor use. Do not use the appliance for anything other than its intended use.
16. Do not carry the appliance by the power cord.
17. Do not leave the appliance unattended during use. Always unplug the unit when not in use or before cleaning.
18. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
19. Ensure that the unit is switched off after use.
20. The manufacture does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
21. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentions precautions and instructions, could affect the safe operation of this product.
- 22. CAUTION: DO NOT OVER-FILL THIS PRODUCT**
- 23. NEVER ATTEMPT TO MOVE OR CLEAN THIS PRODUCT UNTIL IT HAS COMPLETELY COOLED**
24. Your appliance must never be switched on through an external timer or any kind of separate remote control system



## OPERATION GUIDELINES

It is important to ensure the correct plug adaptor is used when operating in a country not using the UK 13 Amp socket system. If in doubt, consult a qualified electrician.

- Remove the locking lid by turning anti-clockwise. Fill the urn with at least enough water to cover the element and reach the tap. Do not fill above the 8 litre MAX mark on the viewing window.
- Once filled, ensure the lid is firmly closed. Place the lid on top of the urn and turn it clockwise to lock it into position
- Plug in and switch on at the wall socket.
- Turn the thermostat knob clockwise to position 5. The indicator light will illuminate.
- When the water has boiled, turn the simmertat control to the desired setting between MIN and 4. Setting 2-3 is generally OK for tea and coffee and makes good use of this energy saving feature.

### Tips

- Use caution when pouring water from the urn, as hot water can scald. Do not pour the water too quickly
- Do not open the lid when in operation as steam may escape from the top
- Steam may escape from the steam holes on top of the urn. Exercise caution at all times
- Always empty the urn before moving to a new position/location and never carry the urn when in operation. Always use the handles to carry the urn.
- Always allow adequate space above the urn keeping it away from materials that could be damaged by prolonged steam contact.

### Cleaning and Maintenance

- This product requires very little maintenance. However, if you live in a hard water area, it will be necessary to de-scale the product from time to time. Most supermarkets sell de-scaling tablets, powders or liquids. These are inexpensive, easy to use and perfect for ensuring your urn provides many years of faithful service. An excessive build up of limescale will damage your urn and increase the boiling time/electricity consumption!
- For cleaning external surfaces, a soft cloth moistened with a mild detergent solution is all that is required.
- DO NOT USE ABRASIVE OR STRONG CHEMICAL CLEANERS
- DO NOT IMMERSE ANY PART OF THE PRODUCT IN WATER
- ALWAYS ENSURE THE PRODUCT IS UNPLUGGED FROM THE MAINS SUPPLY AND COOL BEFORE CLEANING.

## U.K. Plug Wiring Instructions

The wires in the mains lead are coloured in accordance with the following code:

BLUE	<b>NEUTRAL</b>
BROWN	<b>LIVE</b>
GREEN/YELLOW	<b>EARTH</b>

As the colours of the wire in the mains lead of this appliance may not correspond with the colour markings identifying the terminals on your plug, proceed as follows:

The wire which is coloured BLUE must be connected to the terminal which is marked with the letter N or coloured black. The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured red. The wire which is coloured GREEN/YELLOW must be connected to the terminal which is marked with the letter E or (earth symbol) and is coloured GREEN or GREEN/YELLOW.

### **WARNING: THIS APPLIANCE MUST BE EARTHED**

#### **Disposal of Unit**



Disposal instructions for Swan items in accordance with the WEEE directive. Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately. Please visit [www.recyclenow.co.uk](http://www.recyclenow.co.uk), or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items. The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill. Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.

Helpline

**01733 404703**

Spare part references:

Lid: SWU8P.01

Tap: SWU8P.02

Element: SWU8P.03

Visit [www.swan-brand.co.uk](http://www.swan-brand.co.uk) for more great Swan products and history of the Swan Brand