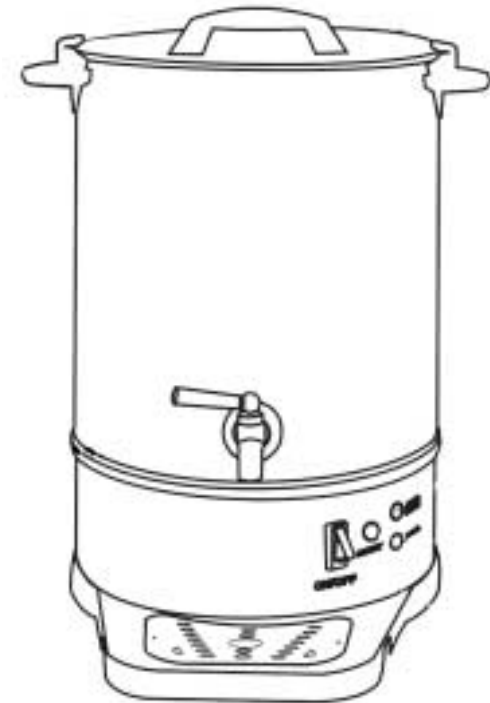


***prima***



**Model: PCU801  
User Guide**

## CONNECTION TO THE MAINS SUPPLY

The wires in the mains lead are coloured in accordance with the following code:

|                     |   |                    |
|---------------------|---|--------------------|
| <b>BROWN</b>        | - | <b>LIVE (L)</b>    |
| <b>BLUE</b>         | - | <b>NEUTRAL (N)</b> |
| <b>GREEN/YELLOW</b> | - | <b>EARTH (E)</b>   |

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

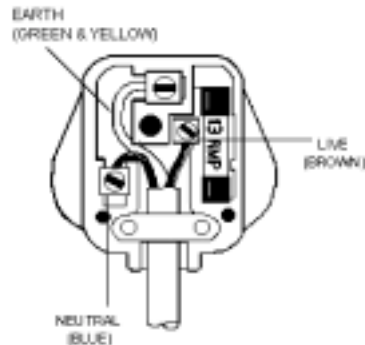
- The BLUE wire is the NEUTRAL and must be connected to the terminal which is marked with the letter N or coloured BLACK
- The BROWN wire is the LIVE and must be connected to the terminal which is marked with the letter L or coloured RED.
- The wire which is coloured GREEN/YELLOW must be connected to the terminal which is marked E or coloured GREEN or GREEN/YELLOW.

Always ensure that the cord grip is positioned and securely fastened.

### **WARNING: THIS APPLIANCE MUST BE EARTHED.**

If a 13A (BS1363) fused plug is used it must be fitted with a 13A fuse. If in doubt consult a qualified electrician.

## WIRING FOR A 13AMP PLUG



## **Important Safety Notes**

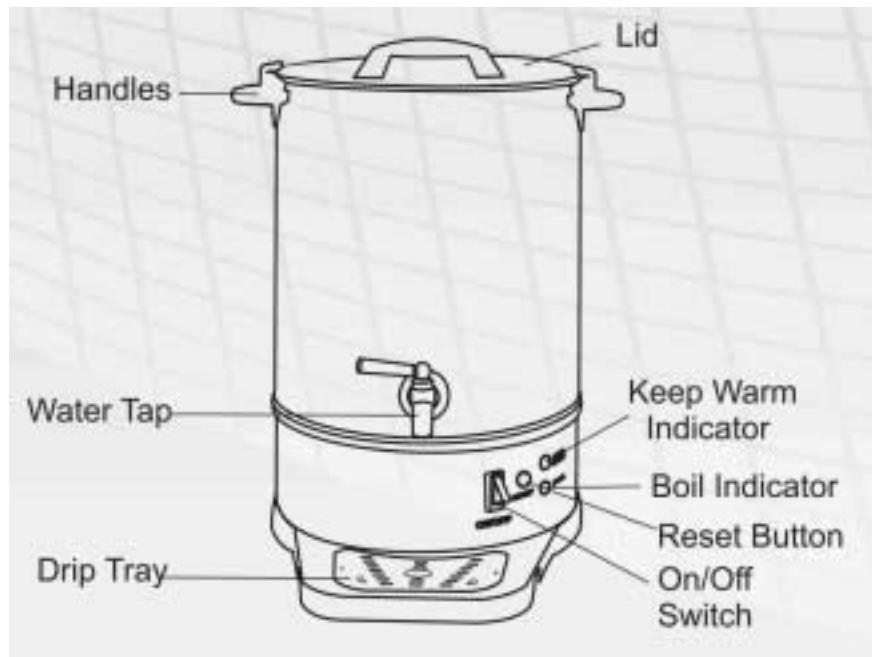
- Always unplug the urn in the following situations:-
  - Before cleaning
  - After use
  - Before emptying
- Never place the urn in a tilted position.
- Do not unplug the urn by pulling the cable cord.
- Close supervision is necessary when the appliance is used by or near children or infirm persons.
- Improper use of urn may result in serious scald.
- **As there is boiling water inside the urn, always ensure the lid is securely fitted whenever urn is turned on or hot water is inside.**
- **Be careful of hot steam when removing the lid for refilling**
- Never switch on the urn when there is less than 3 litres of water inside or it is below the minimum level or above the maximum level. Otherwise, this will cause water spillage and damage to the heating element respectively. Though there is a cut-off device if the urn overheats, allowing the unit to boil dry will eventually damage the heating element.
- Avoid touching the exterior of the urn as it will be very hot.
- Never place the urn on a hot surface.
- If the supply cord of this appliance is damaged, it must only be replaced by a qualified electrician.
- Operate on a level surface. Operating on sinks, drain boards or uneven surfaces must be avoided.
- Do not place any part of this appliance on or near a hot gas or electric burner in a heated oven.
- Do not attempt to repair or disassemble the appliance. There are no user serviceable parts.
- Do not let the cord hang over the edge of the table or counter, or touch hot surfaces.
- Do not operate any appliance with a damaged cord or plug, after the appliance malfunctions, or is dropped or damaged in any manner.
- Do not operate the appliance when empty.

## Hot Water Urn Model: PCU801

### Prior to First Use

- Remove all packing materials from the inside and outside of the urn
- **BOIL FRESH WATER INSIDE THE URN ONCE AND DISCARD THE BOILED WATER BEFORE NORMAL USE.** This is the best way to clean away any dust, debris or manufacturing residue, which could affect the taste of the water.

### How to Use



- Always use the appliance on a heat-resistant, flat surface.
- Open the lid by turning anti-clockwise.
- Fill the urn with the desired quantity of water not above the Max. level or below the Min. level. The minimum amount of water that should be added is 3 litres, anything below this level will cause the urn to boil dry.
- Replace the lid by turning it clockwise until it locks into place.
- Plug the urn into the wall socket, press the On/Off switch up to turn the urn on. The BOIL indicator will then be illuminated.

- The water will reach boiling point at approximately 98c - 100c.
- When this temperature has been reached the Urn will then switch onto KEEP WARM mode automatically and the keep warm light will be illuminated. On the keep warm mode the water temperature will remain at 85c - 90c
- From cold it takes approximately 50-60 minutes to boil 16 litres of water.
- **When dispensing water via the tap hold the cup/vessel as close to the nozzle as possible to prevent splashing of hot water.**
- If you need to top up the urn with more water it will automatically re-boil.
- If the urn boils dry refill with water and press the RESET button to reset the urn.

### Cleaning

- It is extremely important to remember that cleaning of the urn can only be performed when the plug has been removed from the supply.
- Never immerse any part of the urn into water.
- Cleaning should be performed when the urn has cooled down.
- Always ensure the electrical connections of the urn remain absolutely dry.
- Clean the urn with a damp cloth. Do not use cleaning products, which can cause health hazard or discoloration of the urn.
- Ensure the outside and the electrical connection parts of the urn are completely dry before using.

### De-scaling – IMPORTANT WARRANTY ISSUE

- It is VITAL to de-scale the urn at regular intervals in order to maintain its looks and efficiency. Limescale build up severely inhibits the performance of concealed element urns such as this one. Your warranty does NOT cover faults, which are a result of limescale build-up.

- The frequency of de-scaling will depend upon the area in which you live
- There are many de-scaling powders and tablets available in supermarkets & hardware stores. Just follow the instructions on the packet. However, you should bear in mind that most descaling powders or tablets are based on treating a 2 litre kettle. Where one tablet is specified you should use 3 or 4 to allow for the much bigger capacity of the urn.
- Always rinse thoroughly after descaling.

~~~~~ **Warranty** ~~~~~

This product is guaranteed for 12 months from the date of purchase when the appliance is used solely for domestic purposes. For commercial use the product is guaranteed for 90 days from the date of purchase.

The guarantee is valid against mechanical or electrical defects if the product is used in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled, interfered with or damaged in anyway.

**IMPORTANT, PLEASE RETAIN THIS WARRANTY**

**Please ask your retailer to either stamp this warranty or simply attach your store receipt. Keep this warranty somewhere safe. DO NOT SEND TO PRIMA.**

**This guarantee in no way affects your rights under statutory law.**

**IF THE PRODUCT MALFUNCTIONS DURING ITS WARRANTY PERIOD IT MUST BE RETURNED TO THE RETAILER FROM WHOM IT WAS PURCHASED FOR REPLACEMENT. IF YOU BOUGHT THIS PRODUCT VIA MAIL ORDER, PLEASE KEEP ALL THE DOCUMENTATION THAT CAME WHEN THE UNIT WAS DELIVERED.**

**NAME** \_\_\_\_\_

**ADDRESS** \_\_\_\_\_

**PURCHASED FROM** \_\_\_\_\_

**DATE OF PURCHASE** \_\_\_\_\_ **MODEL** \_\_\_\_\_

PLEASE REFER TO THE IMPORTANT WARRANTY ISSUE IN THE SECTION ON DE-SCALING.

**PRIMA CONTACT DETAILS**

For advice call our Customer Services Department on 0844 581 5000.

Please do not call us regarding warranties - your warranty exists with the retailer from which you purchased the product. If the product malfunctions during its warranty period it must be

returned to the retailer from which it was purchased for replacement. If you bought this product via mail order, please keep all the documentation that came when the unit was delivered.