

# Industrial HydroTap<sup>®</sup>

Filtered boiling and chilled drinking water for commercial kitchens and tea rooms.

This Installation Instruction covers the Industrial Side and Industrial Top touch HydroTap models

**Affix Model Number Label Here**  
**89238UK**



## Checklist

### Before Installation:

- A. Read the instructions
- B. Note: Not all fittings are supplied with the appliance kit. Isolation valves are not supplied
- C. Check the water pressure to determine if you require a pressure reduction valve or a flow restrictor added or removed from the kit.
- D. Check the water quality to determine if extra filtration will be required.
- E. Check the appliance rating plate and ensure correct power is available for the appliance.
- F. Check the under bench cupboard supporting the appliance is adequate for the total weight of the appliance, when full of water.

### Before Commissioning:

- 1. Check the unit has been secured correctly.
- 2. Flush the supply line before connecting the plumbing.
- 3. Check all plumbing fittings have been tightened.
- 4. Ensure the outlet and vent pipes are positioned to drain correctly.
- 5. For undersink units ensure there is adequate ventilation.
- 6. Check all tubes from the undersink unit to the tap, have a constant rise and there are no 'S' traps or kinks in the hoses.
- 7. Check all electrical connections are correct and there are no loose wires.

### Commission:

- 8. Turn on the water and check for leaks.
- 9. Flush the filter.
- 10. Turn on the power.
- 11. Programme (select electronic models) to suit the customer's requirements.

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**NOTE:**

Read all instructions and precautions before proceeding. If in doubt, or need further guidance, please call Zip on 0800 077 8302.

Please leave these instructions with the end user after installation

This unit must be installed in accordance with water supply byelaws, current IEE regulations and relevant local authority byelaws.

## Read These Warnings First



The power point must be located within reach of its cable. The appliance must be positioned so that the plug is accessible.



Zip Hydrotap undersink assembly.  
The appliance must be placed in a horizontal position, as shown above.

### Safety

This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.. Children should be supervised to ensure that they do not play with the appliance.

### Refrigerant

The Zip HydroTap Chilling unit contains R134A refrigerant under pressure. No part of the unit should be exposed to a naked flame. Maintenance of the refrigeration unit must be carried out by an accredited service provider or qualified refrigeration mechanic.

### Qualifications

If the power cable is damaged it must be repaired only by a qualified technician. To avoid hazards, all installation procedures must be carried out by a suitably qualified trades person. The power cable and power outlet must be in a safe visible position for connection.

### Venting

Sometimes steam and / or boiling water may discharge through a vent outlet at the mouth of the tap. Ensure the tap body is located so the tap outlet safely drains into the sink bowl area.

**NOTE:** On startup, the controls take the system through a calibration process which causes the unit to over-boil for a period of 90 secs. Once this mode is completed the system reverts back to normal operation.

### Lifting

Take care when lifting the Zip HydroTap undersink unit. Some units may exceed safe lifting limits. If you feel this is beyond your personal capabilities, please seek assistance with the lift. The weights of the units are marked on the packaging and are given in the table on P6. Do not lift the unit by the doors. Do not lift the unit by the doors.

### Airflow

The ambient temperatures this unit should operate within are 5°C - 35°C. Proper air circulation must be provided. The system will operate satisfactorily only if the recommended air gaps are provided, these are 65mm min rear clearance and 50mm side clearance. An air vent is provided with each unit for high usage applications, this must be installed in the top half of the cupboard door as a matter of course. An optional fan kit is available and should be used to ensure adequate ventilation. Make sure that the ventilation grills of the undersink unit are not obstructed. Included in the installation pack are adhesive backed silicon buffers. If air vents are not installed in the cupboards housing the HydroTap, the buffers must be placed on the inside edge of the cupboard door to create a slight gap ensuring a minimum airflow. Failure to do this may cause the HydroTap to overheat and operate inefficiently.

### Altitude

The Zip HydroTap is equipped with a self-calibrating program which caters for altitude adjustment.

### Filter Control (for filtered models)

The Zip HydroTap filter control is preset to 6000 Litres to provide trouble-free flow and operation in most installations. Local water quality conditions may require an alteration to this capacity. In areas where the water has a high concentration of sediment, the preset litre capacity may be shortened to avoid poor flow, taste or odour situations. In areas where the water quality is above average, lengthening the preset capacity may be desirable, but not essential. If any of these changes is needed, follow the instructions on page 17 or contact your Zip Service Provider.

### Frost Protection

If this appliance is located where the ambient air temperature could fall below 5°C when the heater is not in use, do not turn off the appliance electrically. This safeguard does not offer the same protection to the connecting pipework and fittings.

### Environment Considerations

This unit is intended for indoor use only and should never be installed outdoors or exposed to the elements of nature. This unit must not be positioned in an area that may be cleaned by a water jet and must not be cleaned by a water jet.

## Warning:

Zip HydroTaps are designed to operate within 1°C to 2°C of set point for boiling water and at 5°C to 10°C for chilled drinking water. All boiling water units are self calibrating to 98°C, which is the recommended setting. Adjustments to the 98°C setting are not recommended however, under certain circumstances adjustments may be made between 68° - 100°C . The 100°C setting is not recommended as units may discharge or boil over, more frequently.

Adjustments to the set points can only be made within the Service Menu. For details see step F on page 12.



**Caution** must be observed when changing any settings within the Service Menu as any changes may affect the normal operation of the unit.

### Note:

**Positioning of the tap assembly must be within the following parameters:**

**The height between the base of the Hydrotap unit and the base of the Tap assembly cannot be greater than 900mm.**

**Always ensure the silicone tubes are shortened so that any excess is removed and their route is the most direct line between the tap assembly and the HydroTap unit.**

**Do not allow the tubes to sag or droop so water is trapped within the hoses. Always maintain a constant fall.**

## Models covered by these instructions

These Installation Instructions cover the HydroTap range. Use the chart on the left to identify the model you are using:

<b>BC</b>	<b>200</b>	<b>175</b>
Model	Cups of Boiling Water per Hour	Glasses of Chilled Water per Hour

### Commercial Models:

BC = Boiling and Chilled, Filtered,

F = Filtered

### Boiling Water Capacity:

240 = 240 cups in one hour

### Chilled Water Capacity:

175 = 175 glasses in one hour

**Note:** The **Cup** measurement = 167mls, the **Glass** measurement = 200mls.

Model	Height mm	Depth mm	Width mm	Weight empty kg's	Weight full kg's
BC60/85	337	430	440	28	34.5
BC100/125; BC160/125	337	430	440	28	35
BC150/175; BC200/175	395	465	500	29.5	38
B100F	353	323	290	9.5	12
B150F	409	340	321	10.0	14.0

## Special tools required

In addition to normal tools, the following will be required:

- 35mm diameter hole saw for bench tops. (not supplied)
- When installing a Font unit a 108mm diameter sheet metal or hole saw is required to suit the surface being cut.

## Installation Requirements

Before installing ensure that the following have been provided at the installation site:

- Sufficient space in the cupboard to install the undersink unit in accordance with these Installation Instructions. A table of dimensions is given above.

### **NOTE: Add 65mm to the Depth of the undersink unit to allow for Water and Electrical connections.**

- A water supply connection with isolating valve inside the cupboard within reach of the 750 mm flexible connection and positioned so that the connection point and the stop cock will not be obstructed when the undersink unit is installed.
- A power supply of 220-240 Volt AC, for connection to the heater via a 10 amp GPO or a 15 amp GPO for 240/175 models. The GPO must be positioned within 1.8 metres of the under sink appliance so the plug is made accessible after installation.
- This switch must provide all-pole disconnection with a contact separation of at least 3mm, installed in accordance with wiring rules.
- A cold water supply with a minimum working pressure of 70 kPa (for increased filter life we recommend a minimum cold water supply of 200kPa) and a maximum working pressure of 700 kPa connected via an isolation valve. If pressure is likely to exceed 700 kPa, install a 500 kPa Pressure Limiting Valve.

## Installation Requirements continued

- The fitting of an air flow vent, cut into the top half of the cupboard door concealing the HydroTap requires a cut size of approximately 100mm circular, to provide adequate warm air displacement. In installations where high volume draw-off will occur, the fitting of the accessory exhaust fan is essential.

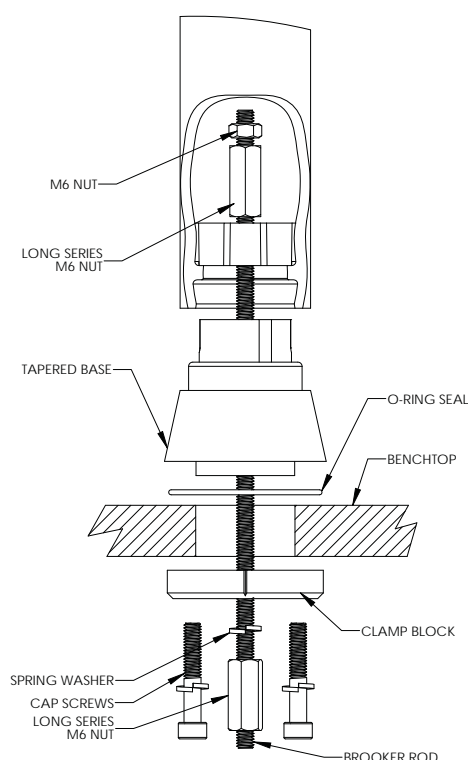
## Important:

Do not proceed with the installation if these requirements are not met.

## Installation procedure

### Step A - Installing the tap

1. Make sure the tap location will allow the nozzle to drain into the sink.
2. Use the template from page 10 -11 to correctly locate the 35mm hole in the bench top. After cutting the 35mm hole, carefully align the template and drill the 3 x 6.5mm clearance holes, in the correct orientation for either Left or Right hand operation.
3. **A light smear of silicon sealant on the O-ring seal, will ensure a watertight fit.**
4. Place the tap and tapered base assembly into the 35mm hole so that all the seals are in place and ensure the copper tubes and cable are not fouled.
5. From the underside of the bench, install the clamp block (noting the position of the orientation marker) . Feed the three tubes and electrical cable through each of their respective holes. Slide the clamp block up and secure with the M6 Long series nut on the centrally located brooker rod.
6. Fit the 3 x M6 cap screws and spring washers, through the clamp block and bolt them into the tapered base. Check the Tap Head position before securing it tightly against the bench top.



**NOTE 1: The tap assembly must not be positioned more than 900mm above the base of the HydroTap unit**

**Failure to do this may result in poor water delivery.**

**NOTE 2: Under no circumstances should the Tap be twisted after the installation is complete.**

**NOTE 3: The M6x35 cap screws supplied with the I/S tap are suitable for installation on worktops with a thickness between 14 and 18mm. For worktops outside this range with a thickness 'T', M6 cap screws with a length between T+17 and T+22mm should be used, as per table below.**

**Table of recommended max. and min. thickness of benchtop**

Cap Screw	Max. Thickness	Min. Thickness	Remark
M6 x 35	18 mm	14 mm	Supplied with tap
M6 x 30	13 mm	8 mm	Not supplied
M6 x 40	24 mm	19 mm	Not supplied

NOTE:

See Typical Layout on P.14 -15

### Note: Ventilation Buffers

Included in the installation pack are adhesive backed silicon buffers. If air vents are not installed in the cupboards housing the HydroTap, the buffers must be placed on the inside edge of the cupboard door to create a slight gap ensuring a minimum airflow. Failure to do this may cause the HydroTap to overheat and operate inefficiently.

## Step B - Installing the undersink unit

**SPECIAL NOTE:** The HydroTap undersink units are heavy, take note of the weights listed in the table on page 6. If you think you cannot lift the unit safely, get help and avoid possible injury.

Before positioning the heater connect the braided water inlet hose (supplied) to the cold water inlet on the unit. This is located at the rear of the unit.

Position the Zip HydroTap undersink unit as close as possible to directly beneath the Zip HydroTap tap head.

The connection tubes supplied with the tap head assembly CANNOT be lengthened.

Leave at least a 50 mm air-gap without obstruction on each side of the unit and 65mm at the rear

Adjust both cupboard door hinges and attach the supplied rubber door buffers to the doors to create a 4 mm air-gap between the doors and the cupboard. This is the minimum ventilation requirement for low usage installations.

### The following instruction is critical:

Proper air circulation must be provided for all Boiling and Chilled models. The system will operate correctly only if the recommended air gaps are achieved during installation. Alternatively a ventilation hole measuring 100mm must be cut into the top half of the cupboard door to accommodate the air vent provided. Make sure that the undersink unit ventilation grills are not obstructed in any way.

Cupboard ventilation for Boiling only and Boiling Ambient models is recommended.

## Step C - Connecting the tap

Measure and trim the blue tube and connect it to the chilled water outlet located on the top front, right hand side of the undersink unit. Use spring clamps provided.

Measure and trim the red marked tube and connect it to the hot water outlet located on the top centre, right hand side of the undersink unit. Use spring clamps provided.

Measure and trim the unmarked tube and connect it to the vent outlet located on the top centre, left hand side the top of the undersink unit. Use spring clamps provided. **NOTE:** All tubes must have a continuous fall back to the undersink unit.

Connect the tap USB connector to the USB port on the undersink unit. Orient the USB plug carefully and connect, do not force the plug. Once connected, fix the cable to the wall, ensure it is away from any possible water splashes and is off the floor.

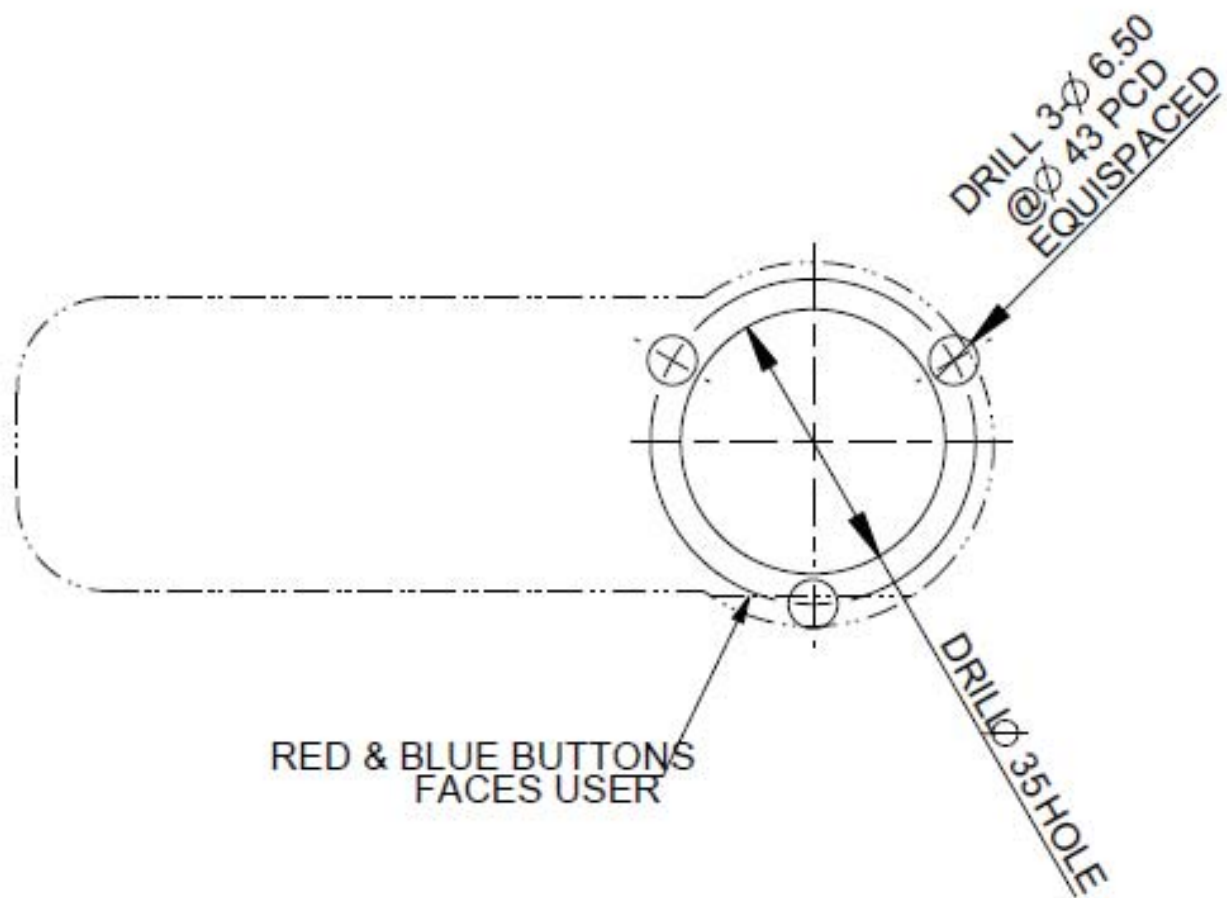
**Note:** When trimming any silicon tubes trim to minimum length, do not loop any excess or allow kinking of the tubes. When connecting, slide the tube over the pipe at least 25mm. There are black plastic clamps provided on the boiling and chilled hoses to choke the flow if required. Only choke the flow if it is excessively strong.

**NOTE:** All tubes must have a continuous fall back to the undersink unit.



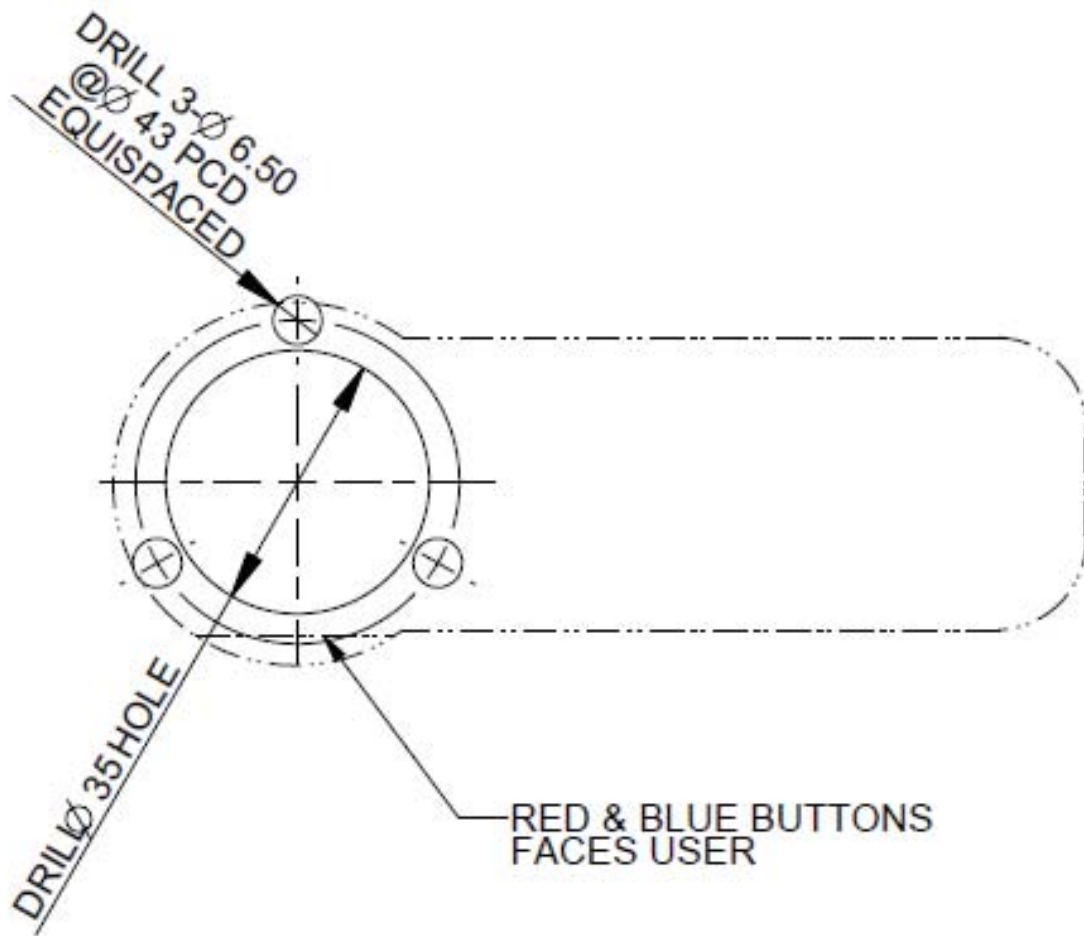


USE THIS DRILLING TEMPLATE  
WHEN MOUNTING TO THE RIGHT HAND SIDE  
OF THE FONT OR SINK



PLAN VIEW  
SCALE 1:1

USE THIS DRILLING TEMPLATE  
WHEN MOUNTING TO THE LEFT HAND SIDE  
OF FONT OR SINK



PLAN VIEW  
SCALE 1:1

**NOTE :**

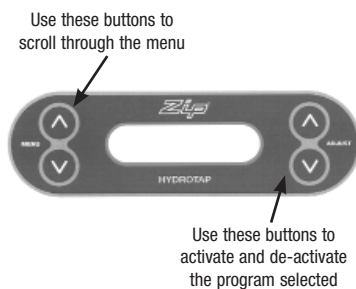
New hose sets supplied with the unit should be used. Do not use old hose sets.

## Step D - Connecting the water supply

To prevent sediment from entering the Zip HydroTap at connection, flush water through the supply line thoroughly before connection to the Zip HydroTap. Open the access door and check that the filter is in place and secure. Connect the water supply to the undersink unit using the attached flexible hose .Turn on water and check for leaks. If no leaks are evident turn the power on.

**NOTE:**

A 15 amp power supply is required for BC240/175 models



## Step E - Testing and commissioning

### Filter Flush Mode

The display screen will show which model you have.

Have a bucket or similar container (not supplied) at the ready to hold a quantity of water that is ejected while the Filter Flush Mode is in operation. Open the filter access door on the front of the HydroTap and the filter cartridge will be exposed. Located to the rear RHS of the cartridge is a fixed flush line, approx 600mm long and the flush line stop cock. Place the free end of the flush line into the bucket or container (not supplied).

Turn “ON” both water and electricity supplies and open the flush line stop cock. The display will show Filter Flush Mode. To activate press adjust ▲ . Run at least 7.5 Ltrs of water through to activate the filter membrane. Press the adjust ▲ button again to stop the Filter Flush Mode. Turn OFF the Filter Flush stop cock and re-locate the tube and stop cock in the filter compartment. Turning OFF the Filter Flush Mode puts the HydroTap into calibration mode. Press adjust ▲ to start calibration. The element will now cycle On and heat the water to 95°C maintaining it at that temperature for a short stabilisation period.

Once stabilised, the element will cycle On, bring the water to boiling point and hold it there for a short period.

### Calibration

The unit now carries out a self calibration function to ensure correct temperatures are maintained. Once this step is complete (approx 5 minutes) the unit will default to normal operation.

When starting, both Boiling and Chilled cycles activate simultaneously after calibration has taken place, the descriptions below indicate what happens during each cycle.

### Boiling

The unit is now running in normal operating mode. Before using the HydroTap wait 5 minutes after this point to allow adequate fill time. The unit is now ready for use. Test water delivery from the tap and check for appropriate temperatures. Use cable clips to tidy and secure wiring.

**Chilled** When water and power are turned On. The compressor activates and water begins to fill the chiller tank at the prescribed rate. When the water is chilled to 10°C The compressor continues to chill down to 5° when it will cycle Off.

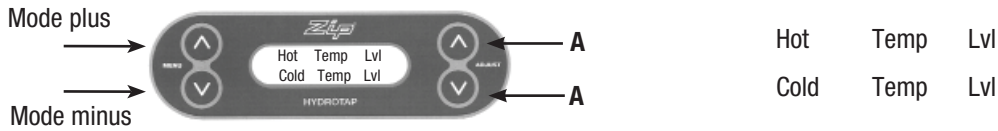
Ensure that the clock matches your local time. If not refer to page 12. If Energy Saver Settings are required, the instructions for installing these are described on page 15 “Setting the Energy Saver Timer”.

## Step F - Temperature set point adjustment

(Not normally required)

### Temperature and Water level screen: (Service Default Screen)

To access this default screen, on the right hand side of the screen, press the 'A' adjust buttons together until the screen changes to Service Mode, it will show the following:



**NOTE:** The temperatures shown are actual, not the set temperatures. To revert back to the Normal Operation screen, press the adjust buttons together again until screen changes.

→ Press the mode plus button, **once**, to enter **the Hot Temperature Adjustment Screen:**

Here you can adjust the Hot temperature set point by pressing the **A** adjust  $\wedge$  or  $\vee$  buttons. The Hot temperature set point can be raised or lowered in 0.5°C increments between 68° - 100°C. **Note:** the Maximum setting of 100°C is not recommended for normal use. Do not raise temperature above 98.5°C without consulting Zip first to discuss the service issue.

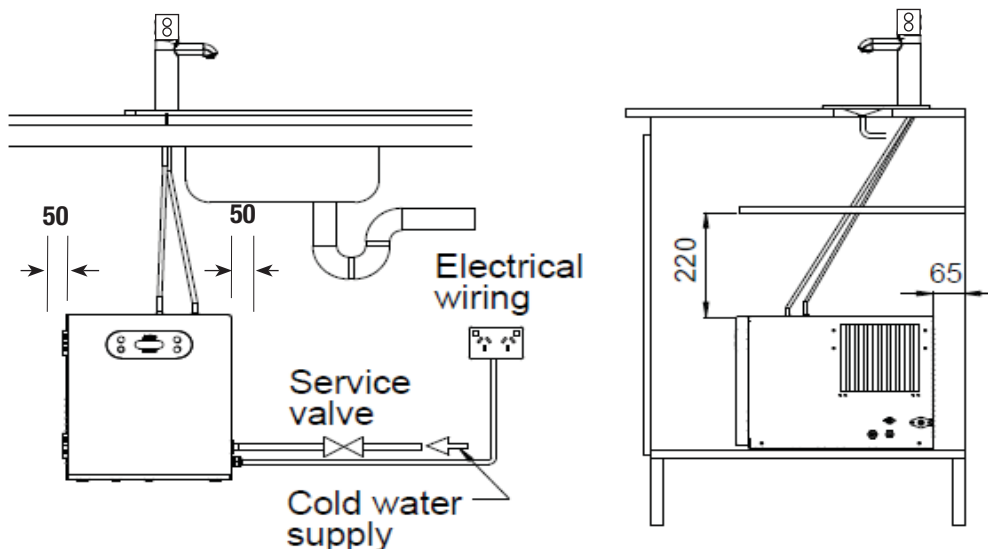
→ Press the mode minus button, **once**, to return to **the service default screen:**

To change the service default screen back to Normal Operation, press the adjust buttons together until the screen changes back.



**Caution** must be observed when changing any settings within the Service Menu as changes may affect the normal operation of the unit.

## Typical layout



## Operating the IS Tap

### Boiling Water - RED Button(s)

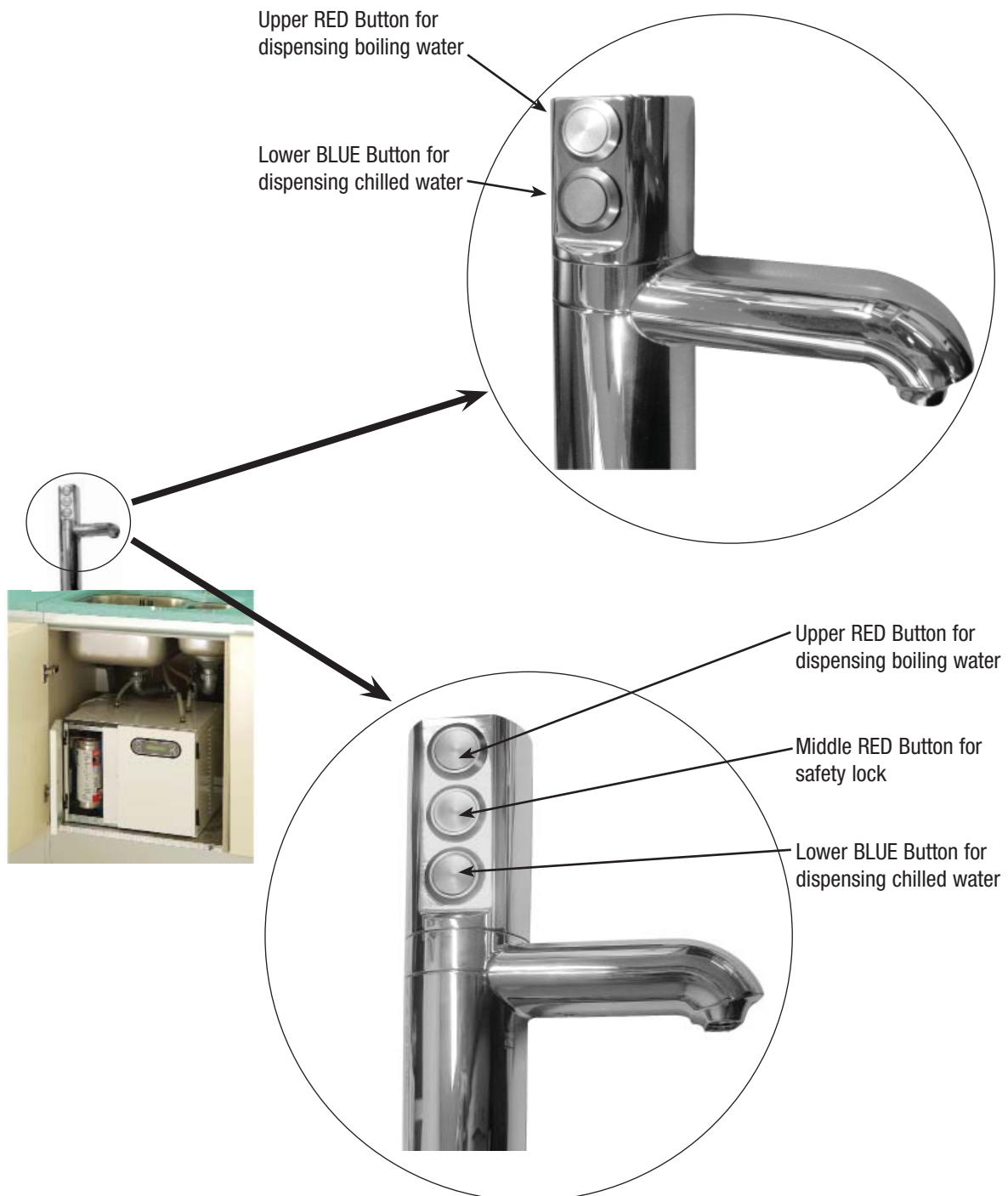
**For two button models:** pushing the, upper, "Red" button allows the dispensing of boiling water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.

**For Boiling Only models:** Push the two buttons simultaneously to obtain boiling water

**For three button models:** the upper two red buttons must be pushed simultaneously to obtain boiling water.

### Chilled Water - BLUE Button

Pushing the, lower, "BLUE" button allows the dispensing of chilled water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



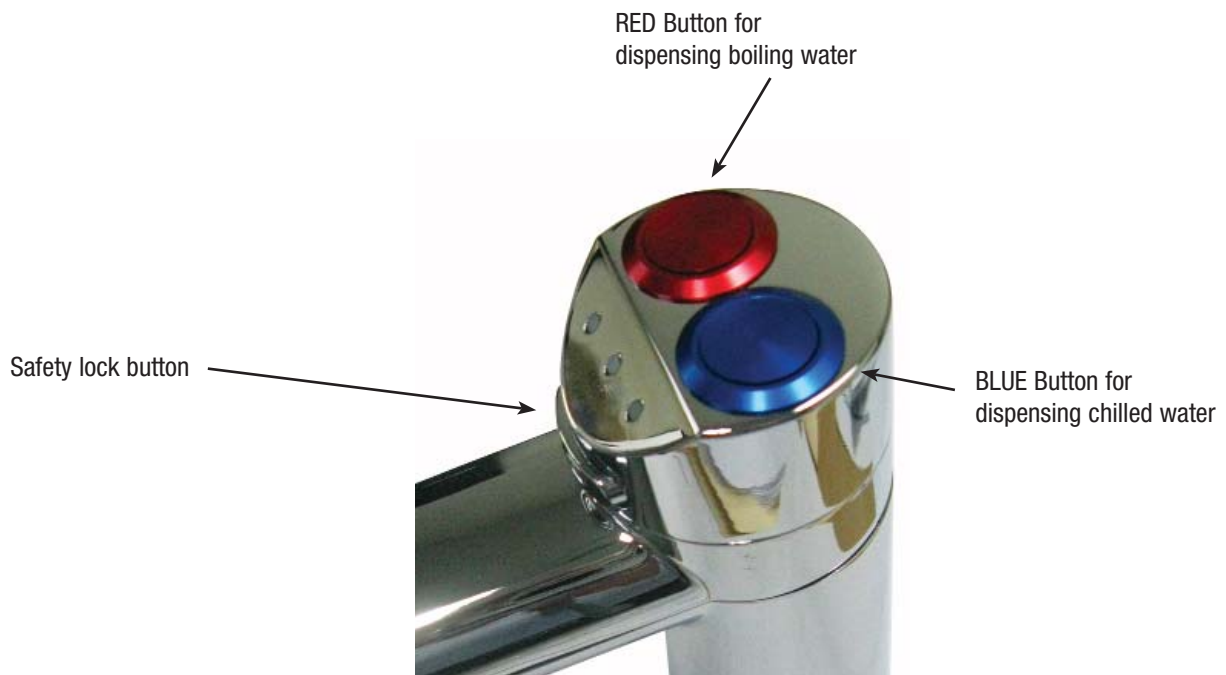
## Operating the IT Tap

### Boiling Water - RED Button

Pushing, simultaneously, the “Safety lock button” and the “Red” button will dispense of boiling water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.

### Chilled Water - BLUE Button

Pushing the “BLUE” button allows the dispensing of chilled water. Water will flow from between 5 and 15 seconds (This is user adjustable). Releasing the button will stop the flow of water and will allow the unit to reset for repeat operations.



## Setting the Energy Saver Timer



### Normal Operation

#### Set Time

To change time, press either Menu  $\wedge$  or Menu  $\vee$  button until Set Time is on the display screen. Press  $\wedge$  Adjust button to increase time or  $\vee$  Adjust button to decrease time. Time increases or decrease in increments of one minute. Hold the Adjust buttons down for rapid increases or decreases. The time will be displayed in 24Hr mode.

#### Note:

Menu buttons change the screen options

Adjust buttons select the screen options

#### Set Day

Press either Menu  $\wedge$  or Menu  $\vee$  button until Set Day is displayed.

Press  $\wedge$  Adjust or  $\vee$  Adjust to select day.

#### Filter Life ( Factory set at 6000 Ltrs )

Press either Menu  $\wedge$  or Menu  $\vee$  button until Filter Life is displayed.

Press  $\wedge$  Adjust button to increase Filter Life or  $\vee$  Adjust button to decrease Filter Life.

Filter Life increases in 1000 Ltr increments to a maximum of 10000 Ltrs.

#### Reset Litres Filtered

This function is to reset the Filter Change display after a filter has reached the end of its life (refer to “Replace Filter Instructions” section of this document).

Press either Menu  $\wedge$  or Menu  $\vee$  button until “Litres Filtered” is displayed. Press  $\wedge$  Adjust once and “Reset Counter” will be displayed, press  $\wedge$  Adjust button once and “Are You Sure” will be displayed.

Press  $\wedge$  Adjust once and “Litres Filtered” will be reset to 0.

#### Activating Sleep Mode

This mode allows the HydroTap to go into Energy Saving mode. In this mode the unit will go to “sleep” after a predetermined period of inactivity. Press either Mode  $\wedge$  or Mode  $\vee$  button until “Sleep Mode” is displayed. Press  $\wedge$  Adjust once to select 2 Hours or twice to select 4 Hours. When the period of inactivity passes, the display will show “Sleep Mode”. During the “Sleep Mode” the Red LED on top of the tap lever will flash slowly.

To de-activate the sleep mode, momentarily operate the Hot button and then allow sufficient time for the water to reach the set temperature

#### Activating On / Off Mode

Press the Menu  $\wedge$  or Menu  $\vee$  button until “Monday On” is displayed. To set the time for the unit to turn on press  $\wedge$  Adjust button until required time is reached.

To set the time for the unit to turn Off press Menu  $\wedge$  button once and “Monday Off” will be displayed. Now press  $\wedge$  Adjust until required time is reached.

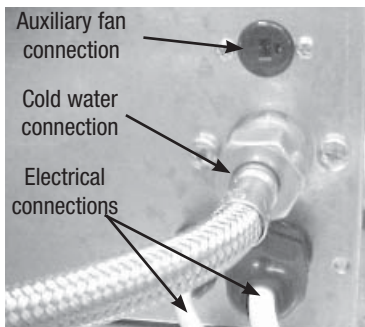
If each individual day is to have an “On / Off” time, these steps need to be repeated for each day and for each On / Off time.

## Setting the Energy Saver Timer (continued)

### Note:

The HydroTap may be temporarily activated during the On / Off Mode. By operating the buttons, the unit will go into normal operation and then remain in an "ON" cycle, until the next "OFF" cycle.

## Auxiliary Fan Attachment



The HydroTap is equipped with an auxiliary fan connection point on the rear panel close to the cold water inlet / flex and plug area. The fan kit is available as a spare part. The fan operates in parallel with the Condenser fan helping to remove heat from the cupboard space. This fan should be purchased and connected to the HydroTap if the airflow characteristics of the cupboard space are inadequate for the effective removal of hot air, thereby adversely affecting the operation of the HydroTap.

The fan can be installed so that it extracts air from, or forces air into the cupboard space, whichever is the most effective for your installation.

Application of the fan is of paramount importance in situations where the cupboard space reaches temperatures greater than 35°C.

The exhaust fan kit must be fitted, when supplied with the appliance.

Note: The 240/175 models are supplied with the auxiliary fan kit

## Boiling Water Isolation

The HydroTap is equipped with a safety mode that allows protection against accidental operation by infirm or disabled persons.

1. On the LCD scroll through the menu to Hot Isolation.
2. Press adjust  $\blacktriangle$  to activate.
3. Now go to the Tap Head assembly and press the Safety Lock (3) three times rapidly, the LED's will scroll from left to right (3) three times. This operation confirms the activation.
4. This isolates the boiling tap only. The LCD shows isolation mode is active.
5. To temporarily de-activate, press the Safety Lock (3) three times rapidly, the LED's will scroll from right to left (3) three times. This operation confirms de-activation and the unit will be temporarily de-activated. After 30 seconds of no use the unit will revert to isolation mode.
6. If permanent de-activation is required, de-activate by scrolling through the menu and selecting de-activate when Hot isolation Mode is displayed on the screen.
7. The LCD will show Normal Operation.

## Set the Hot & Cold water dispensing times

The ability to change the maximum dispensing time for both the Hot and Cold water has been introduced. The default settings for the maximum dispensing times is 15 secs. The ability to change both the Hot and Cold dispensing times between 5 and 15 secs, in increments of 1 sec, is accessible through the Menu screen on the LCD.

Scroll through the Menu until the Dispense Hot screen is displayed, then use the adjust buttons to set the required dispensing time for the Hot water.

Follow the same procedure to access the Dispense Cold screens.



## Replacing the Filter

The Zip HydroTap notifies when filter replacement is due. The default setting is 6000 Ltrs, but this can be set in increments of 1000 Ltr from 1000 Ltr to 10000 Ltrs. When a filter change is due, the Change Filter light will flash white once a minute and remain so until reset. A filter status light is located between the Red and Blue Lights on the tap head assembly.

Depending on local water quality conditions and usage, the filter may require changing anywhere from 1000 Ltrs to 10000 Ltrs. You may also need to replace the filter if you notice unpleasant odours or tastes.

Some water may drip from the filter head (socket) during replacement. Keep a bucket and towel handy to catch drips and mop up any spills.

To change the Filter:

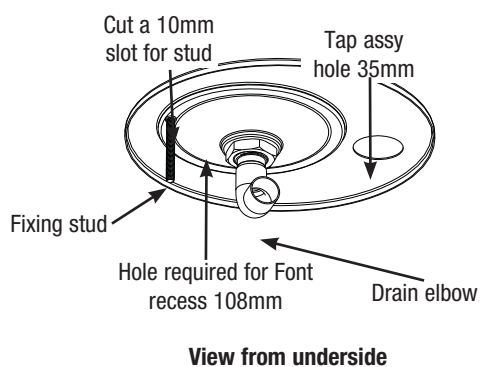
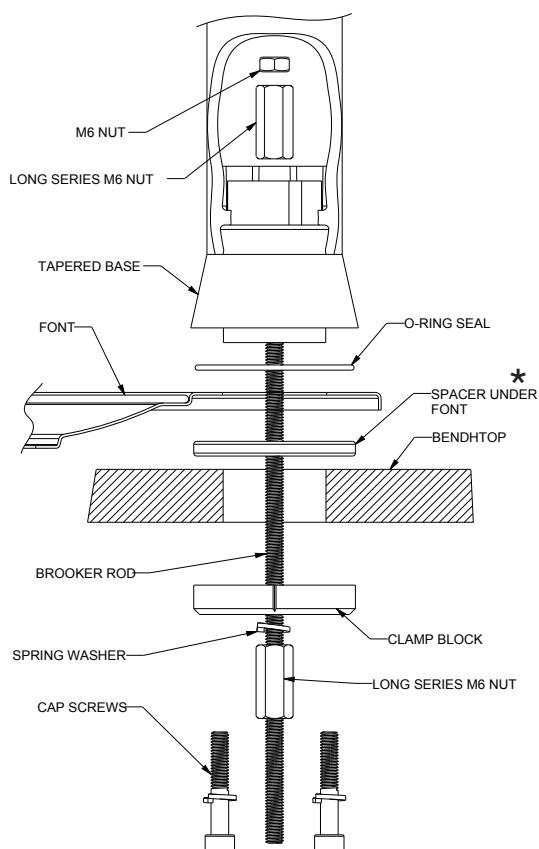
1. Scroll through the screen menu to "Filter Flush Off" this isolates the water supply.
2. Open the door on the left
3. Relieve system pressure via the filter flush stop cock, a quick open and close will do. Use the bucket to catch the discharge.
4. Grasp filter cartridge and twist right to left one quarter turn until it stops.
5. Ease cartridge downwards to detach it from the filter head (socket).
6. Do not tilt the cartridge as dirty water may spill from it if tilted.
7. Unpack replacement cartridge and write today's date where shown on the label.
8. Avoid touching the filter "O" rings and filter opening as this may cause bacterial contamination of the cartridge.
9. Align cartridge tabs with the slots on the under-side of the filter head.
10. Slide cartridge upward into head and rotate left to right until it stops.
11. Locate the filter flush hose situated behind the filter cartridge and run to a container ready for flushing. Open the flush hose tap lever. On the control panel press adjust ▲, this will start the water flushing the cartridge. Allow at least 7.5 Ltrs of water to run through to activate the filter and then press adjust ▲ to stop the flow.
12. Isolate the filter flush stop cock and re-fit behind the filter cartridge.
13. Wipe up any spills and dispose of spent filter cartridge and packaging thoughtfully.
14. Scroll through the menu to "Litres Filtered", press adjust ▲ to reset litre counter. Press adjust ▲ and it asks "are you sure". Press adjust ▲ again to lock in the command.
15. Scroll through the menu to "Filter Used (Days)", press adjust ▲ to reset the timer. Press adjust ▲ and it asks "are you sure". Press adjust ▲ again to lock in the command. After approx 10 seconds it will default to the selected mode.
16. Close the door to secure the appliance.



HydroTap filter location

**Warning:** If the Zip HydroTap is switched off for a long period of time (e.g. More than a weekend), run water through the chilled water outlet for at least 5 minutes before consumption.

## Font installation procedure



1. Position the Font template (provided) on the bench area. Ensure the position you select is within the length of the supply tube and USB cable fixed to the Tap Head Assembly. These cannot be extended.
2. Check again for correct positioning. The supply hoses must have constant fall back to the tank assembly. Cut the holes as shown on the template.
3. Once holes are cut, locate the Font base in position, from the underside, lightly tighten the securing rod with the nut and washer provided.
4. Apply a light smear of silicon sealant to the underside of the spacer under the font, this will provide a water tight seal against the Font base when clamped. \* Ensure the spacer is correctly located under the Font.
5. Now take the Tap Head Assembly. Feed the hoses and USB cable through the Font base, then through the plastic spacer that sits under the font base but on the bench top. This stops warping of the base plate. Ensure the Tap spout is directly centred over the Font drain. Fit the "Clamp Block", nut and washer onto the "All Thread". Have all the supply tubes and USB cable located evenly within the "Clamp block" holes. When satisfied with the positioning, fit the 3 cap screws and spring washers. Tighten the fixing nut with the Tube Spanner provided and tighten the cap screws with an allen key.
6. Tighten the securing pin so the Font base is flush with the bench top.

**NOTE:** The fixing nut above the drain elbow can be loosened to correctly position the direction of the elbow. Ensure when the re-positioning is complete the nut is re-tightened to ensure a water tight seal.

7. Connect a drain hose (22mm ID) from the Font base outlet elbow to the closest drain trap spigot available. If a spigot is not available use the snap on spigot and worm drive clamps supplied in the kit. (Instructions and diagrams are supplied in the kit ref:81496).
8. Ensure the positioning of the snap-on spigot is on the "sink" side of the trap and not the "waste" side. Once positioned, a hole (13mm ID) will need to be drilled to provide waste access to the drain line. The snap-on unit will require suitable sealant to keep it water tight against the waste pipe. Finish by fitting the worm drive clamps tightly on either side of the spigot and fitting worm drive clamps to either end of the drain hose. The drain hose from the Font must have constant fall
9. Connect the Tap head Assembly supply hoses and vent as per the instructions contained in the installation procedure section of this document.

## Trouble Shooting

Symptom	Possible Cause	Solution
No LED display, no tap head lights or, no water when tap buttons are operated.	No power.	Check power supply.
	Plug is not located in power socket.	Ensure power plug is correctly fitted and switch is turned ON.
	Tap loom is not connected to HydroTap unit.	Check loom connection.
	Possible internal fault.	Contact local Zip Service Provider.
No water flow.	Program in OFF cycle	Check LCD for information.
	Water supply isolated.	Check water supply is on.
	Water supply not connected.	Check to ensure plumbing connection is made.
	Power supply not connected.	Check power plug is correctly fitted and switch is turned on.
	Tap loom is not connected to HydroTap unit.	Check for loom connection
	Possible internal fault.	Contact local Zip Service Provider.
Slow water recovery after use.	Program in OFF cycle.	Check LCD for information.
	Filter may require replacement.	Check filter usage on LCD screen, if “filter change” is displayed follow instructions on page 18.
Water not hot.	Unit is in Sleep Mode.	Touch Hot button and wait for Red LED to stop flashing.
	Unit has just come out of OFF cycle.	Wait for Red LED to stop flashing.
	Possible internal fault.	Contact local Zip Service Provider.
Water not chilled.	Excessive use, unit refilling or chilling down to temperature.	Wait for Blue LED to stop flashing.
	Possible internal fault.	Contact local Zip Service Provider.
Alternating display messages:	More than one fault identified at the same time	Record the number and type of faults Contact local Zip Service Provider

## Cleaning

Do not use strong, corrosive, spray or abrasive cleaners. Clean with a soft cloth or brush and mild soap and water.

Do not spray water over the tap as it may damage the low-voltage electronics.

Undersink units must never be located near, or cleaned with water jets.

## End of life disposal

In order to help preserve our environment we ask that you dispose of this product correctly. Please contact Zip Customer Service for advice on 0845 6024533.

## Warranty

Certain warranties may be implied by law into your contract with Zip. The warranty provided below is additional to these implied warranties and nothing set out below shall limit your statutory rights or rights at law.

Zip Heaters (UK) Ltd warrants that, should any part fail within 12 calendar months of installation, that part will be repaired or replaced free of charge by Zip or its Distributor or Service Provider, except as set out below, provided the appliance is installed and used strictly in accordance with the instructions supplied, and that failure is not due to accident, misuse, abuse, unsuitable water conditions, or to any alteration, modification or repair by any party not expressly nominated by Zip.

No costs are payable by the customer other than any mileage or travelling-time charges incurred by a Zip Service Provider or the cost of removal, cartage and re-installation of any component of the appliance if it needs to be returned for repair to Zip or its Distributor.

This warranty does not cover damage resulting from non-operation of the appliance, the use of non authorised parts or consequential damage to any other goods, furnishings or property.

No warranty applies to the life of any filtration cartridge installed with the appliance as cartridge life may vary according to water quality and the rate of water consumption.

Zip does not exclude, restrict or modify any liability that cannot be excluded, restricted or modified or which cannot, except to a limited extent, be excluded, restricted or modified as between the owner or user and Zip under the laws applicable.

Furthermore, this warranty does not displace any statutory warranty, but, to the extent to which Zip is entitled to do so, the liability of Zip under any statutory warranty will be limited at Zip's option to the replacement of the appliance or supply of equivalent appliance, the payment of the cost of replacing the appliance or acquiring an equivalent appliance, or the payment of the cost of having the appliance repaired or the repair of the appliance.

### Registering Your Purchase

Registering your Zip installation on the Zip website may help to establish date of installation should it become necessary to service the appliance under terms of the Zip warranty. To register your installation go to [www.zipheaters.co.uk](http://www.zipheaters.co.uk) and look under the heading "Warranty".

As Zip policy is one of continuous product improvement, changes to specifications may be made without prior notice. Images in this booklet have been modified and may not be true representations of the finished goods.

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The standard cup referred to in this publication is 167 ml (6 fl oz).

The standard glass is 200 ml (7 fl oz).

The terms "Zip" and "HydroTap" are registered trade marks of Zip Heaters (Aust) Pty Ltd.

Zip products described in this publication are manufactured under one or more of the following patents: AU675601, AU637412, AU635979, GB0422305, GB2065848, US4354049, US5103859,

