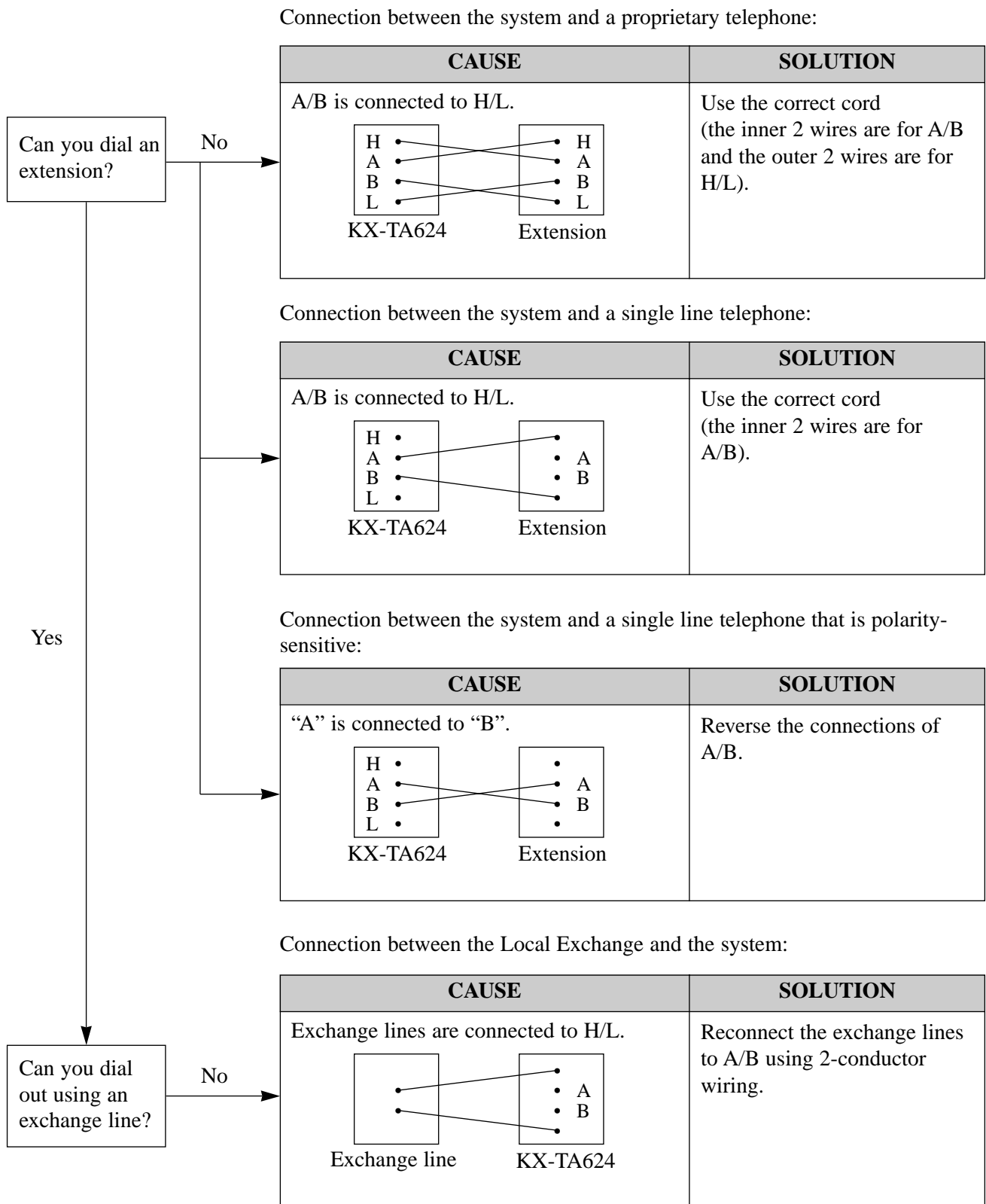


Section 6
Troubleshooting

6.1 *While Installing*

PROBLEM	PROBABLE CAUSE	POSSIBLE SOLUTION
Extension does not operate.	<p>Something is wrong with the printed circuit board (Extension Card).</p> <p>Something is wrong with the connection between the system and extension.</p> <p>A telephone with an A-A1 relay is connected.</p> <p>Something is wrong with the extension.</p>	<p>Exchange the printed circuit board with another printed circuit board.</p> <p>Take the extension and plug it into the same extension port using a short telephone cord. If the telephone works correctly, the connection between the system and the extension must be repaired.</p> <p>Use a 2 wire cord. Set the A-A1 relay switch on the telephone to the "OUT" or "OFF" position.</p> <p>Take the extension and plug it into another extension port that is working. If the telephone does not work, replace the phone.</p>
Improper reset operation.		Turn the Power Switch "OFF" and then "ON".
Noise during external paging.	Induced noise on the wire between the system and the amplifier.	Use a shielded cable as the connection wire between the system and amplifier. A short shielded cable is recommended.
Volume distortion from external music source.	Excessive input level from external music source.	Decrease the output level of the external music source by using the volume control on the music source.
Speed Dialling or One-Touch Dialling does not function.	Wrong programming.	Enter an exchange line access number (9 or 0, 81 through 86) in programming.
A proprietary telephone connected to extension ports 01 through 08, 09 through 16, or 17 through 24 does not operate, but a single line telephone operates.	An extension (H, L) port 01 through 08, 09 through 16, or 17 through 24 may have been shorted.	Turn the Power Switch "OFF". Fix the shorted part, then turn the Power Switch "ON".

6.2 While Connecting



6.3 While Operating

PROBLEM	PROBABLE CAUSE	POSSIBLE SOLUTION
When using the speakerphone with a proprietary telephone, KX-T7130, nothing is heard.	The HANDSET/HEADSET selector on the KX-T7130 is set to the "HEADSET" position.	Set the HANDSET/HEADSET selector to the "HANDSET" position.
The unit does not ring.	The Ringer Volume Selector is set to "OFF".	Set to "HIGH" or "LOW".
During a power failure, the extension connected to port number 01 or 09 does not operate.	A proprietary telephone is connected to the port.	Disconnect the proprietary telephone and connect a single line telephone.
Making an outside call cannot be performed.	The corresponding line key does not exist on the proprietary telephone.	Program the line key. See the Flexible Button Assignment. (☞ Operating Instructions, 1.2 Proprietary Telephone Settings, "Customising the Buttons on Your Telephone")
A tone type single line telephone (SLT) user cannot make a call.	There may be something wrong with a DTMF receiver.	<ol style="list-style-type: none"> 1. Select "Enable" for DTMF receiver 1 and "Disable" for DTMF receiver 2 in program [107]. 2. Make a call using a tone type SLT connected to one of extension ports 01–08. 3. If you cannot make the call, the problem may have been caused by DTMF receiver 1. If the call can be made, go to step 4. 4. Try DTMF receiver 2. Select "Disable" for DTMF receiver 1 and "Enable" for DTMF receiver 2 in program [107], and make another call. If you cannot make the call, the problem may have been caused by DTMF receiver 2. If the call can be made, go to step 5. 5. Check the other 4 DTMF receivers in the same way. Refer to program [107].